

Kamonphan Yankomut 2006: The Expectation of Users' Service to Public Libraries in Changwat Ang Thong. Master of Education (Educational Technology), Major Field: Educational Technology, Department of Educational Technology. Thesis Advisor: Associate Professor Saroch Sopeerak, Ed.D. 85 pages.
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The purposes of this research were :1) to assess the expectation of users' service to general situation, to books service, audio-visual materials and internet service, and personnel 2) to compare the expectation of users' service classified by membership status.

The sample were 366 users' services to 8 public libraries in Changwat Ang Thong. The data were analyzed by computer program. The statistics used for analyzing data were percentage, means, standard deviations and t-test.

The result of this research indicated that:1) the expectation of users' service to public libraries in Changwat Ang Thong within general situation, to books service, audio-visual materials and internet service and personnel was moderate 2) the expectation of users' service classified by membership status to expectation in general situation, to books service, audio-visual materials and internetservice and personnel were significantly difference at the .05 level.

The suggestion of users' service to public libraries in Changwat Ang Thong additionally that air-conditioners, coffee corner, copy service, computer, high speed internet and several activities.

Student's signature

Thesis Advisor's signature