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KEY WORD: MANAGEMENT/NURSING SHORTAGE/WARD HEAD NURSE

DARAWAN SOY IN : MANAGEMENT OF NURSING SHORTAGE OF WARD HEAD NURSES
IN HOSPITALS UNDER THE JURISDICTION OF THE MINISTRY OF UNIVERSITY
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The purpose of this research was to study the management of nursing shortage of ward head nurses in hospitals under the jurisdiction of the Ministry of University Affairs which composed of planning, organizing, directing and controlling, and to compare the management of nursing shortage of the ward head nurses classified by experience, department, education and management training. The subjects were 289 ward head nurses. The instrument was questionnaire developed by the researcher.

The major findings were as follow :

1. The management of the nursing shortage of ward head nurses as a whole and concerning planning, organizing, directing and controlling were at "high" level.
2. The management of nursing shortage classified by experience, department and educational level were not statistically significant different at .05 level. The highest management of nursing shortage of ward head nurses was the flexibility of shift schedule and the next was job assignment by knowledge ability and contingency. The lowest management were financial loan for nurses and provided call in staffing respectively.
3. The management of nursing shortage classified by management training were statistically significant different at .01 level, ward head nurses who had management training had more management than ward head nurses which had no training.