Thesis Title Quality of working life and organizational commitment

of caddy in golf courses in chonburi

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ABSTRACT

The purpose of this research were to study: (1) The level of quality of working life of caddy in golf courses in chonburi. (2) The level of organizational commitment of caddy in golf courses in chonburi. (3) Comparison of personal characteristics affecting quality of working life of caddy in golf courses in chonburi. (4) Comparison of personal characteristics affecting organizational commitment of caddy in golf courses in chonburi. (5) Relationship between the level of quality of working life and the level of organizational commitment of caddy in golf courses in chonburi. The sample includes 362 caddies work in golf courses in chonburi. The research instruments to collect data were questionnaires. The statistics used were percentage, arithmetic means (\overline{X}) , standard deviation (S.D.), One-Way Analysis of Variance (ANOVA), least-significant different for post hoc comparison and Pearson product moment correlation. Data were analyzed by the SPSS for Windows to test each hypotheses. The results were as follows:

- 1. The level of quality of working life of caddies was at a rather high level.
- 2. The level of organizational commitment of caddies was at a rather high level.
- 3. The comparative result of quality of working life on personal factors, it was found that the caddies in different groups or level of the following factors: age, material status, level of education and working experience were not difference in the whole quality of working life. But the caddies in different group of material status were statistically difference in quality of working life on organizational pride. The caddies in different group or level of education were statistically difference in quality of working life on total life space.

- 4. The comparative result of organizational commitment on personal factors, it was found that the caddies in different groups or level of the following factors: age, material status, level of education and working experience were not difference in the whole organizational commitment.
- 5. The relationship between level of quality of working life and level of organizational commitment showed statistically significant correlation.