



The Role of Artificial Intelligence-Based Approaches for the Management of Information and Efficient Decision-Making

Abdulnaser S. H. Al-MSloun^{1*}

¹College of Business, University of Jeddah, Al-kamil Branch, Jeddah, SAUDI ARABIA.

*Corresponding Author (Email: asalem2@uj.edu.sa).

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Abstract

The information management system is an emerging field that gains considerable attention from both government and industry. The generation of the vast amount of data has necessitated an efficient approach that is attained by Artificial Intelligence (AI). Information management is a step towards the construction of management and organization of knowledge. The information management system plays a significant role in the information era where AI transforms the information into organizational information. The building block of advancing, and succeeding in this information management is attained by artificial intelligence. The data generation and accumulation are accomplished by varied sources. The information gathered from varied sources is managed by AI and further, the information provides an adequate decision-making system. The management of huge information faces issues in maintenance, organization, and decision-making. The issues in the management of information are rectified by AI-based techniques. In this paper, the role of AI in information management is illustrated with the E-Delphi method analysis. The AI-based technique usage in the diverse domain is investigated by the E-Delphi method.

Disciplinary: Information Management, Artificial Intelligence.

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1 Introduction

Information management shows significance in the information era and in the 21st century, knowledge-centric businesses are concentrating on information processing. The management system permits the sharing of information where the organization has huge information generation

[1]. This stimulates the organization to perform as a team, and collaborate and the information shared has significance in the progress of the company.

However, the management process of information is a complicated process, which is due to the vast amount and diverse varieties of data. Primarily, the challenges faced in traditional information management are difficulty in accumulation, making them to available and efficient utilization [2]. Information is a powerful tool to handle diverse resources in the organization effectively. The information and management need an effective approach with high concern.

Information management provides huge opportunities for the organization to produce needed materials, automate and the information shared among the organization to satisfy the needs [3]. The effective fuse of unmistakable data in the executive's framework is accomplished when the assets and the information are overseen capably.

The statistics framework assumes a conspicuous part in the movement of information on the board [4]. It is gained that the information on the board is the starter cycle for improving the capacities of distinct innovation and productive appropriation just as the consolidation of innovation depends on the successful usage of interaction [5, 6]. The development of data the board framework pulled in the specialists to start assorted strategies and contributes to the powerful joining of data the executives [7-10].

Data sharing is particular as the cycles of scatter information among all people convincing a section in the activities of a particular interaction [11, 12]. In the new past, there is huge attention on Information the executives as a developing practice [13]. The data on the executives as an interdisciplinary field those accentuations on data as a source, with superior prominence on the achievement and oversight of fringe data the board.

Data on the executives' degrees and the management of other critical reports and inward records. Data the executives fundamentally manage running archived and express information (that is, data), which can be unquestionably shared/moved inside or outside the functioning association [14, 15]. The conventional data board framework faces inconveniences because of the tremendous measure of the information age and construction of data. The compelling preparation and disposal of inadequacies of the conventional framework are accomplished by the inception of Artificial Intelligence into the data in the executive's framework.

The surviving from the paper is requested as follows: the accessible data the board approaches are examined in segment 2, the Artificial knowledge upheld data the executives and dynamic is clarified in Section 3, the E-Delphi technique-based information assortment and mathematical results are talked about in Section 4 and 5 separately, and the data on the board framework with AI is closed with the future idea.

2 Related Works

In this part, data on the board methods that are created for the viable treatment of procured data from the assorted asset are talked about. This segment includes the data identified with data

from the executives and the assessments of investigation. In Table 1, the exhaustive investigation of data on the executive's framework is given.

Table 1: Information Management System: A Critique

Inference and Information Process	Database	The variant of Information Management	Participants	Country	Source
The significance of information sharing and application in the competition, as well as the innovative world, is elaborated	Google Scholar	Enterprise crowdsourcing systems (ECS)	IT employees	USA	Vel et al, 2018 [16]
The effect of securing data and its value is seen.	Science Direct	Educators Network Community	Essential and Middle teachers	China	Qin et al 2017 [17]
The effect of synergistic information, and data framework information on the appropriation of Information System	Taylor and Francis	Knowledge management system	Information System department chief officer	-	Tsai and Hung 2016 [18]
The consequence of the "attitude to co-operative sharing of knowledge" on the purpose to utilise commercial wikis.	ScienceDirect	Wiki	Information System Employees	Spain	Iglesias 2015 [19]
The significance of acquisition, application and dissemination of information on the supply chain of e-business adoption.	Emerald	E-Business System	Top management people of any firms	Malaysia	Yee long chong 2014 [20]
The significance of acquisition, application, storage, protection and dissemination of information on e-business adoption.	Emerald	-	Information System Managers	Taiwan	Lin 2013 [21]
The effect of big business asset arranging (ERP) on the accomplishment of ERP	Science Direct	-	End users of ERP and Information System Executives	China	Shao et al 2012 [22]
The significance of acquisition, application, and sharing of information on e-business	Emerald	E-Business System	Information System Executives	Taiwan	Lin and Lee 2005 [23]
The meaning of securing, application, level and sharing of data on the effective joining of e-business	Emerald	-	-	-	Lee 2001 [24]

3 Artificial Intelligence Supported Information Management and Decision Making

Data the board is an innovative way to deal with advanced and set up the absorbed data from changed sources. Through fantastic data, the board helps the people groups to relate a scope of certainly accessible sources and with the help of data instruments, it sorts data from the executives as easy to start a superior data or information the executive's framework. While the portrayal of data the board is extraordinary at home, working environment and abroad. Nonetheless, in the situation of the real world, it is used to assist individuals with improving the advancement of work effectively and acclimatizing their broadened wellsprings of data and enhancing their intensity [25-27].

The latest things or issues are thorough across assorted occupations on the planet including the calling of data. Nonetheless, the issues are in the degree of data the board framework. One of

the arising issues in the new occasions fluctuating from the general public of information and information, information and information the board to specialised skills, abilities, and approaches in the globalization of data administrations. These issues are currently lashing the need for adjustment in the data management system. Considering this, the callings of data are experiencing marvellous alterations [28, 29]. The appearance of innovation has enhanced the data business.

Man-made consciousness is unyielding as machine insight and it pays counterfeit techniques to procure improved knowledge on a PC framework. Computer-based intelligence marks the machines toper form like people and propels the machines to savvy thinking [28]. Computer-based intelligence is the wide keep that is a movement and combination of neurophysiology, linguistics, computer science, brain research, control hypothesis and data. It is a far-reaching specialized and between disciplines, which is related to brain research, data, natural, intellectual, and framework science [29]. Simulated intelligence has advanced extreme events on the master framework, design acknowledgment, game, regular language preparing, data handling, and data set with the savvy robot, programmed programming, and hypothesis demonstrating [30, 31].

Artificial intelligence (AI) exists in the universe for around sixty years and has drilled AI in various fields. The escalation of force in the super registering and advances of Big Data appears to have approved AI in the preparing and learning measure. The inventive gathering of AI is immediately escalating and turns into an alluring theme for research. This paper means to perceive the challenges related to the effect and use of reinforced AI-based frameworks for dynamic and recommend a bunch of exploration propositions for data frameworks (IS) scientists [31].

Table 2: Analysis of Traditional and AI supported Information Management System

Characters	Traditional Technique	AI Technique
The capability of sensors	High	Low
The capability of imagination and creativity	High	Low
The capability of learning via past experience	High	Low
The capability to adoption	High	Low
The capability to afford the intelligence accumulation cost	High	Low
The capability to utilise the source of information	High	High
The capability to accumulate a vast amount of information from external	High	High
The capability to attain the complicated computation	Low	High
The capability of transmission of information	Low	High
The capability to attain a series of rapid estimations accurately	Low	High

4 Materials and Methods

The E-Delphi method is elected in this paper to establish and validate the questionnaire that estimates the perception of information management with AI. The E-Delphi method is originally formulated by the Rand Corporation in the 1950s [32]. The main intent of the E-Delphi approach is to attain consent on the group of person's opinions [33]. Primarily, the panel of members elected for participation to exhibit an involvement or interest in the area correlated with the research [34, 35], they are asked to contribute in numerous rounds of discussion or feedback to offer an independent perception or knowledge [36, 37].

The chief advantage of the E-Delphi approach is a group of people's opinions is replaced by the individual people [30]. This technique is widely utilized in many fields and in these articles emphasize the fields namely business, medical and education. Generally, the E-Delphi technique uses the paper-based questionnaire, which collects data from the participants and the difficulties in the data collection necessitated the online data collection scheme E-Delphi. The internet and electronic-based questionnaire permits fast response, minimized cost of resources and anonymity [30–34]. This investigation article used the E-Delphi method to approve and build up a survey that investigates the view of AI in data the board [34–42].

4.1 Design

The questionnaire exposes the general information about the demographic data that encompasses gender, age, designation, experience, and department. The participants accomplished the surveys regarding the context of information management and artificial intelligence whereas the contents and the practices incorporated AI-aided Information management as well as the traditional management system. This article follows the traditional schema of the Delphi method and the hindrance in the system is rectified by the online system the E- Delphi scheme. The information's collected by the online survey platform. In this research, 370 participants from the medical, business, and IT organization is included. At the start of this article, it has been unequivocal that bunch arrangement is more noteworthy that 75% on each question would be a satisfactory degree of agreement for the examination.

Table 3: Respondents Characteristics

Category of Variable	Count of the Respondents	Percentage of the Respondents
IT	120	100
Male	47	49
Female	73	61
Business Organization	140	100
Male	83	59
Female	57	41
Medical Experts	110	100
Male	56	52
Female	54	49

5 Result and Discussion

In this part, the outcomes got from the E-Delphi investigation are taken for the assessment. Members gave fundamentally incredible scores to the AI upheld data the board is portrayed in Table 4. The rating extent designated to the customary and AI upheld data framework is outlined in Figure 1.

Table 4: Comparison of ratings from 370 participants relevant to confidence in information management supported by AI

Capability	Traditional Information Management	AI Supported Information Management	Difference in Mean	P value	t(df)	Cohen d
Acquiring relevant information from the database	3.39 (1.03)	3.82 (0.84)	0.434 (0.258 to 0.609)	<.001	4.89 (177)	0.408
Attaining accurate retrieval	3.28 (0.95)	3.90 (0.77)	0.634 (0.454 to 0.811)	<.001	6.97 (168)	0.619
Suggesting appropriate decision	3.31 (0.99)	4.09 (0.64)	0.79 (0.621 to 0.93)	<.001	9.66 (172)	0.969
Planning based on the suggestion provided by decision	3.97 (0.94)	3.71 (0.83)	-0.256 (-0.416 to -0.095)	.002	-3.13 (195)	0.242
Allocation of adequate quantity of time	3.26 (1.31)	3.55 (0.98)	0.296 (0.043 to 0.547)	.02	2.32 (172)	0.211
Taking away the anxiety and worries with the AI supported system	2.16 (1.09)	4.16 (0.85)	1.974 (1.79 to 2.179)	<.001	20.17 (192)	1.652
Providing the relevant data based on necessity	3.38 (1.21)	4.07 (0.81)	0.696 (0.488 to 0.912)	<.001	6.51 (192)	0.591

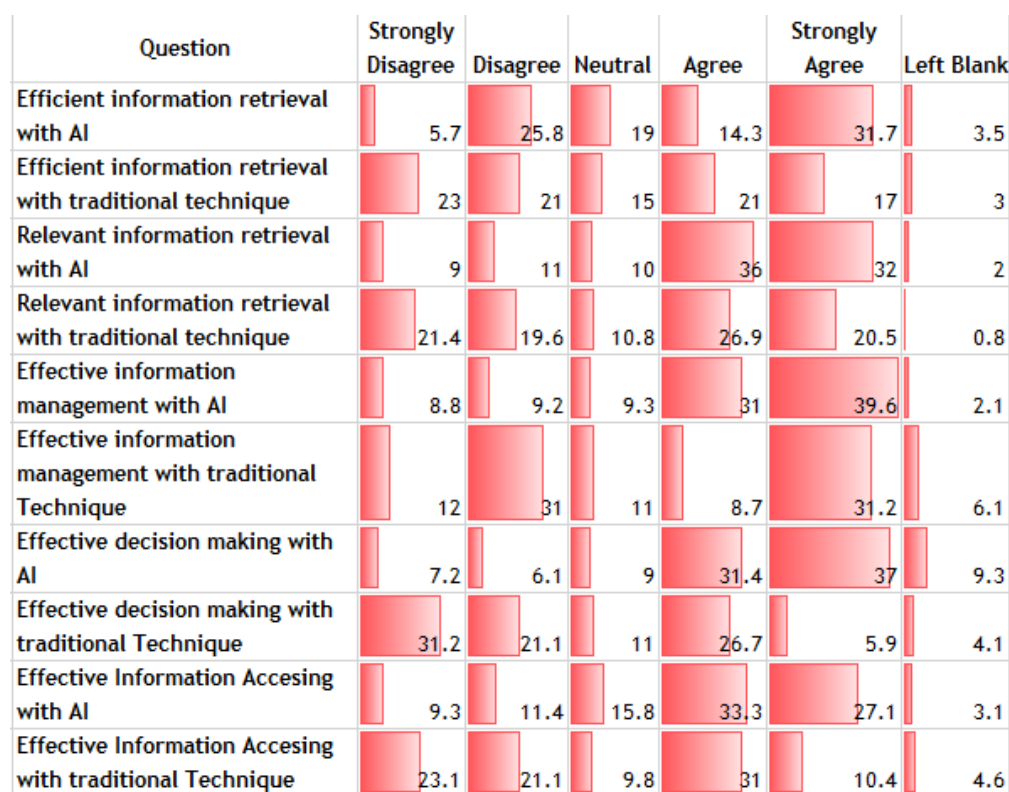


Figure 1: Outcome of the questionnaire concerning the information abilities of traditional technique versus artificial intelligence (AI).

In Figure 1, the information acquired that the questionnaire is circulated among the respondents and their opinion on information management with AI is illustrated. Every participant has a diverse opinion and some of them have left the bank. The opinions of every participant are illustrated.

The participants included in this technique responded to various rounds and they shared their experiences via questions in the questionnaire. The difficulties and the advantages of AI-aided information management systems are acquired through the instrument. The correlation of expertise is estimated for both the traditional and AI technique where the correlation is proficiently estimated with the ratings, which is given in Table 5.

Table 5: Correlation among the prior expertise of AI and assigned ratings for the abilities of Information Management by Traditional Technique and AI

Capability	Correlation among the prior expertise of AI and assigned ratings for Traditional Technique		Correlation among the prior expertise in AI and assigned ratings for AI	
	r	P value	R	P value
Acquiring relevant information from the database	−0.016	.84	.192	.011
Attaining accurate retrieval	0.113	.121	0.171	.031
Suggesting appropriate decision	0.104	.161	0.214	.0067
Planning based on the suggestion provided by the decision	0.063	.391	0.294	<.001
Allocation of an adequate quantity of time	0.011	.871	0.268	<.001
Taking away the anxiety and worries with the AI-supported system	−0.0011	.98	0.311	<.001
Providing the relevant data based on necessity	0.0162	.831	0.2062	.0071

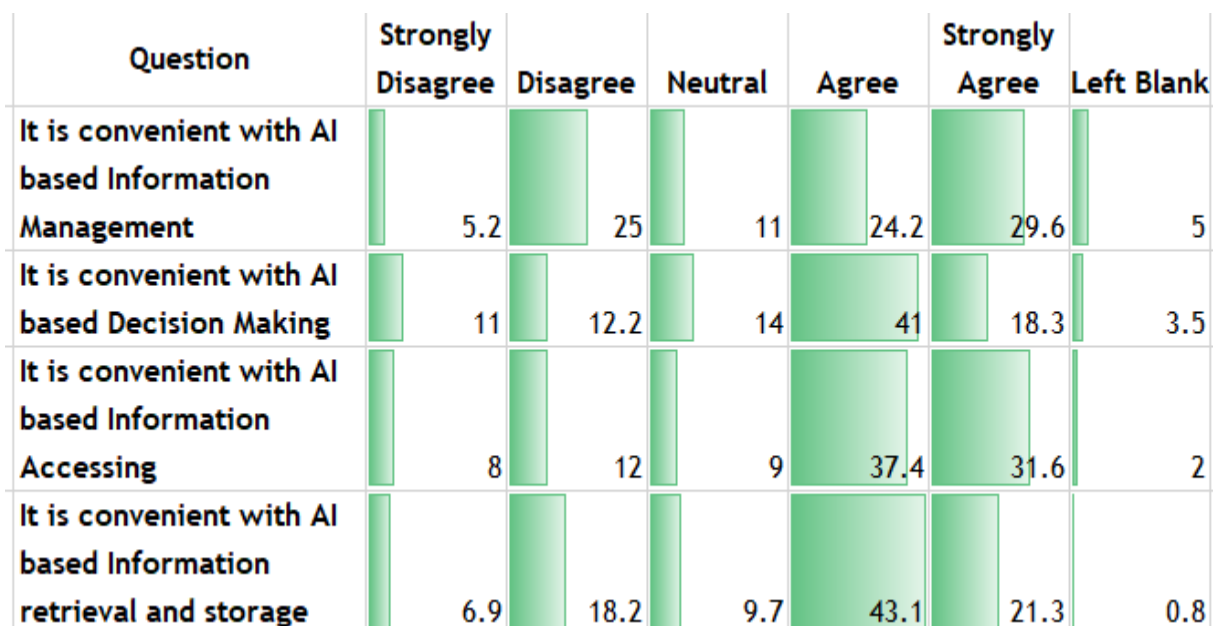


Figure 2: Consequences of the survey with respect to control of artificial intelligence (AI)

From Figure 2, it is identified that the AI-aided information system is effective in diverse aspects and most of the respondents agree with the AI-based information management system.

Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Left Blank
Disagreement with AI technique	6	17	14	41.4	20.1	1.5
Disagreement with Traditional technique	21	13	11	31.2	20.8	3

Figure 3: Results of the questionnaire regarding a disagreement between AI and physicians

From Figure 3, it is identified that the AI-aided information system is slightly agreed by the respondents due to the lack of knowledge of AI.

Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Left Blank
AI for information management with confidential information	4.1	32.1	14	14.3	32.3	3.2
AI for information management with sensitive confidential information	21	18.6	12	19.8	25.7	2.9
AI for decision making with sensitive confidential information	19	17.8	11	32	18.4	1.8

Figure 4: Consequences of the survey with respect to the utilization of AI for diagnosing ailments of the low, medium, and high seriousness

From Figure 4, it is identified that the AI-aided information system gained attention and trust from the major part of the respondents due to its efficiency, accuracy, privacy, and security policies.

6 Conclusion

Relies upon the nature of created data, the absorbed data is handled, and angles required are incorporated from the prepared information. The data handled with the guidance of AI offers conspicuous data and a powerful choice emotionally supportive network. The competent choices are refined by computerized reasoning (AI) and the fundamental discernments are taken. This paper tended to the part of AI in data the executives and furthermore gave a thorough investigation of data the board framework. The E-Delphi procedure is used to assess the instrument. From the examination of the reaction from the respondent, the result shows a large portion of the respondents concurs with the AI-upheld data framework. Additionally, the AI-based framework is exceptionally successful in recovery, stockpiling and handling. In the future, the work can be stretched out to investigate some other fields of the respondent and other factual examination methods.

7 Availability of Data and Material

Data can be made available by contacting the corresponding authors.

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Dr. Abdunaser Salem Hasan AL-Msloum is an Associate Professor and Head of the Management Information Systems Department, University of Jeddah, Saudi Arabia. He holds a PhD in Knowledge Management from King Abdulaziz University, Saudi Arabia.
