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SIRIPHUN PITIMANA-AREE : A MODEL OF EMERGENCY SERVICE IN A 450 BED  
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This descriptive research aimed at designing of emergency service model in a 450 bed general hospital. Local and foreign literature related to hospital management, office management and emergency service management was reviewed for developing an appropriate model. The designed model consisted of two main structures, namely resource structure and operating system structure. The resource structure included working area layout, personnel, equipment and material. The model was evaluated by 15 experts for the overall suitability of the designed model. The data was then analyzed by percentage.

The results revealed that the model of this emergency service would consist of 940 sq.m. working area, complete necessary equipment, 177 staff which would include of 20 doctors, 75 registered nurses, 25 practical nurses and other personnel. The operating system was clearly divided into 4 sub-systems, namely management, service, support and development. Working units were organized according to their activities. Job descriptions and responsibilities for each unit and position were clearly defined. An evaluation by 15 experts revealed 96.47 percent of acceptance in suitability both in resource structure and in operating system.