

Abstract

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Project name : Assessment and comparative of staffs' satisfaction to work in of Rajamangala of University Technology Rattanakosin, Wangklaikangwon Campus in academic year 2009

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Evaluating and comparing the satisfaction to working of Personal of Rajamangala University of Technology Rattanakosin, Wangklaikangwon campus of academic year 2009

The objectives of this research, Evaluating and comparing the satisfaction to working of Personal of Rajamangala University of Technology Rattanakosin, Wangklaikangwon campus, were evaluating and comparing the personals' satisfaction to working of Wangklaikangwon campus of academic year 2009. The sample of this research was 132 personals who worked at Wangklaikangwon campus, selected by simple random sampling. The instruments used for gathering data was questionnaire which created by the researcher. The questionnaire was divided into two parts, the first part was status of the personal and the second part was satisfaction level to working which was analyzed. The reliability value was .941-.969. The statistics for data analysis were descriptive statistics which used to calculate percentage, Frequency, mean, standard deviation and inferential statistics which used for data analysis were T-test value, one- way ANOVA, and Scheffe's method.

The results of this research were that most of the sample group was female which equaled 61.40%, the average value of age was 20-34 years old which equaled 46.91%, education level was master's degree which was 63.60 %, personal in academic section was 65.90% and working period was more than nine years which equaled 51.50%. There was a statistically a significant difference at .05 level of working experience ($P < .05$). The personal who had experience less than one year were satisfied to working much more than the personal who had working experience in 1-4 years, 5-9 years and more than 9 years. There was no significance difference of personals' satisfaction in gender, age, education level, and working section.

Therefore, there was an improvement method to support the working participation between head and subordinates and found the reason that why the personals felt unsatisfied in achieving goal by specified the format of working, inspection, and evaluate working clearly.

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