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RUTCHOODA NUMSOMBOON : FACTORS RELATED TO UTILIZATION
IN OVERTIME OUT PATIENT CLINIC . THESIS ADVISOR : ORATAI RAUYAJIN,
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The objective of this research was to study factors that related to utilization of overtime out patient clinic by patients at the overtime out patient clinic in Nakornprathom Hospital during November 1st to November 30th, 1996. Data was collected by interviewing 300 patients and analyzed with the statistical tools percentage, average, primary evaluation, standard deviation, chi-square tests and contingency coefficient.

The result showed that most of the patients were very satisfied with hospitality but less satisfied with medical information . The evaluation of chi-square reported that the determining factors of the predisposing component were sex, living area, distance and period of trip between home to hospital. Additionally, satisfaction was another factor to motivate the patient to utilize in overtime out patient clinic. The meaning of satisfaction was convenience, medical information and medical cost. This information was related to overtime out patient clinic utilization using statistics. However, statistical relationships between out patient clinic utilization and out patient clinic location or illness level could not be found.