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KEY WORD :CARING/ CARING NEEDS/ NURSING CARE TO MEET NEEDS/
OBSERVATIONAL ROOM

CHAMAIPORN SATHIRALEELA: A STUDY OF CARING NEEDS AND NURSING CARE TO MEET NEEDS OF PATIENTS AT OBSERVATIONAL ROOM IN OUT-PATIENT DEPARTMENT, SIRIRAJ HOSPITAL. THESIS ADVISOR:JARIYAWAT KOMPAYAK , Dr.P.H. PENSRI RABIEB , M.S. SIRIORN SINDHU , D.N.Sc. 108 p.
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Patients at the observational room in Out-Patient Department, Siriraj Hospital have both psychological and physiological discomfort. Nurses should be the ones who could care for them during observation period. The purposes of the study are 1) to know about the patients' caring needs 2) to know about nursing care to meet needs 3) compare caring needs and nursing care to meet needs of the patients. Subjects were 200 patients observed at the observational room in Out-Patient Department, Siriraj Hospital. The data were collected using questionnaires developed by the investigator. Data were analyzed by percentage, mean, standard deviation and t-test.

Results of this study revealed that the patients had high level of caring needs and that needs were higher than nursing care provided to meet those needs ($p<0.001$). The first category was solving health problems which had high level in both caring needs and nursing care to meet needs of the patients, but caring needs were significantly higher than nursing care to meet those needs ($p<0.001$).The other categories, explain and teach, development of trusting relationship, maintaining human dignity and provision for hope and comforts had high level of caring needs which were significantly higher than nursing care to meet needs of the patient which had medium level ($p<0.001$).

From the results of the study, the investigators suggest policy to improve the environment of the observational room. Concerning nursing practice, in addition to solving health problems, nurses need to improve nursing care to have high levels in four categories, explain and teach, development of trusting relationship, maintaining human dignity and provision for hope and comforts.