

CHAPTER IV

RESULTS AND DISCUSSION

The respondents in this study were 3 groups as follows:

1. Bang Kwang Central Prison director

- 1.1 Background information of BKP Cable TV
- 1.2 Education programs of the Department of Corrections
- 1.3 Vision of the Department of Corrections
- 1.4 Objectives of BKP Cable TV
- 1.5 BKP Cable TV broadcasting programs
- 1.6 Personnel recruitment

2. Prison officials

- 2.1 Demographics of respondents
- 2.2 Operation of BKP Cable TV
- 2.3 Participation of prisoners in BKP Cable TV programs
- 2.4 Suggestions for the improvement of BKP Cable TV programs

3. Prisoners who produced BKP Cable TV

- 3.1 Demographics of respondents
- 3.2 Operation of BKP Cable TV
- 3.3 Participation of prisoners in BKP Cable TV programs
- 3.4 Suggestions for the improvement of BKP Cable TV programs

Background Information of BKP Cable TV

Bang Kwang Central Prison director

“Mr.Pittaya Sangkanakin” was an ex-director of Bang Kwang Central Prison and an owner of idea of Bang Kwang Prison Cable Television Project. To date, he is a Deputy Director General (Custodial Plan) of Department of Corrections Thailand. He stated that this project was initiated according to the educational policy and the vision of the Department of Corrections.

The Department of Corrections has operated educational programs, consisting of both formal and vocational curricula as part of rehabilitation scheme. Educational programs aim to improve attitude and adjust prisoners’ personal behaviors, and to return decent citizen to the community. In every remand facility in Thailand, there are 3 types of educational programs.

Education Programs of the Department of the Corrections

1. Formal Education

Starting from illiterate to primary level, prisoners can choose to continue their secondary level for adult curriculum in prisons. They can study for bachelor degree program for prisoners of Sukhothai Thammathirat Open University.

2. Vocational Training

The Department of Corrections has cooperated with the Department of Vocational Education and the Department of Non-Formal Education to provide various types of vocational education programs for prisoners in correctional facilities. Most programs emphasize on enhancing working skills and short-term training. Prisoners who complete the curriculum receive Vocational Certificate or Advance Vocational Certificate for their study and practice.

3. Alternative Education Program

Alternative Education Programs allow prisoners to study other lessons, at their own interest, apart from formal or vocational program. Many correctional facilities hold special study programs for prisoners, such as: Computer Program, Project of Technology Education for Bachelor Degree (HRH Princess Maha Chakri Sirindhorn's Initiation), Satellite Education Program, Boy Scout and Girl Guide Training Programs, Art for All Program, Learning Center Project and etc.

Vision of the Department of Corrections

The vision of Department of Corrections Thailand is 1) To become an outstanding agency on the treatment of offenders, and 2) To return productive citizen to the community.

According to the vision of the Thai Department of Corrections, the recreation was very important for the inmates. So in Bang Kwang Central Prison, the recreation and entertainment facilities, both indoor and outdoor, are available to all inmates. These include library, television, radio, video, movies and various types of sports and games. These activities keep inmates strong and provide physical and emotional release. They enable inmates to experience interpersonal and group relations, self confidence interpersonal and group relations, self confidence and new better ways to spend their leisure time upon release.

Following the policy of Department of Corrections, Mr.Sangkanakin invented a new innovation for improving the recreation and entertainment facilities in Bang Kwang Central Prison. He adopted this idea from the radio project in a prison while visiting England. To efficiently improve the ability of the prisoners, Mr.Sangkanakin started the cable television project called "Bang Kwang Central Prison Cable Television (BKP Cable TV).

Objectives of BKP Cable TV

Mr.Sangkanakin stated that the Bang Kwang Central Prison Cable Television (BKP Cable TV) was set up to make a cable television station broadcasting to all 13 sectors, to entertain inmates to reduce tension, and to reinforce useful knowledge for improving inmates' occupational skills into various careers such as actor, singer, stage director, photographer, etc. By this project, it directly advantaged the prisoners enabling them to gain new knowledge and work experiences.

BKP Cable TV Broadcasting Programs

BKP Cable TV presented the programs of education, occupational training and entertainment.

1. Education – it started from illiterate to primary level, prisoners can choose to continue their secondary level for adult curriculum in prisons. They can study for bachelor degree program for prisoners of Sukhothai Thammathirat Open University.

2. Occupational training – it gave the information and trained on various job opportunities in establishments and labor market.

3. Entertainment – it broadcasted the prisoners' shows on stage: concert, debate, play and comedy show.

So by doing, Mr.Sangkanakin informed about the details of personnel recruiting and TV program selecting that:

Personnel Recruitment

1. Personnel recruitment - searching from the prisoners who were interested in the media work and has good conduct.

2. TV Program selection – screening the useful programs from outside media, especially free TV (3, 5, 7, 9, 11 and, etc.)

To improve the abilities of the personnel, BKP Cable TV was supported by the Thai TV station Channel 11 to train the staffs about the TV station systems; signal broadcasting, VDO shooting, graphic editing, etc. In addition, the prisoners graduating Bachelor degree in mass communication efficiently taught each other about technique of television operation system.

Moreover, Mr.Sangkanakin assured that the prisoners who gained the experience form BKP Cable TV would be able to work with another mass media companies after their release based on job opportunities.

Based on the BKP Cable TV policy, Mr.Sangkanakin stated that the staff recruitment was based on three qualifications:

- 1). Prisoners who were interested in media work
- 2). Prisoners who were skillful in mass media techniques
- 3). Prisoners who were the students of Sukhothai Thammathirat Open University

For the future trends, Mr.Sangkanakin viewed that BKP Cable TV network would be expanded to another prison nearby, such as Nonthaburi Central Prison. Furthermore, there would be VCD production on the inmates' activities; concert and comedy show. This is to say, it's interaction between prison and general public.

2. Prison officials

Demographics of Respondents

Demographic information included sex, education, religion and age as shown in Table 4.

Of the 3 respondents, 2 respondents were males and 1 was female. Their ages ranged from 31 to 50 years, one respondent belonged to 31-40 age group, and 2 respondents in 41-50 age group. All had Bachelor degrees and were also Buddhists.

Table 4 Demographics of respondents

Demographics		Number
Sex		
	Male	2
	Female	1
Education		
	Primary	-
	High School	-
	Vocational	-
	Advanced vocational	-
	College	-
	Bachelor	3
	Master	-
	Other	-
Religion		
	Buddhist	3
	Christian	-
	Muslim	-
	Other	-

Table 4 (Continue)

Demographics	Number
Age	
Below 20 years old	-
21 – 30 years old	-
31 – 40 years old	1
41 – 50 years old	2
51 – 60 years old	-
Above 60 years old	-

The key informants among the prison officials were :

1. Mr.Prayat Piyamongkonkit – a penologist who control BKP Cable TV
2. Mrs.Parin Chantarapannik – Head of 14th prison section and head of academic sector.
3. Mr.Prirote Srisai – Prison official

The operation of Bang Kwang Central Prison cable Television

The operational plan, programs, and staff development

In olden days, Prison was viewed to be a place of strictness and ferocity. At present, the situation had changed and the 9 prisoners could get a lot of good welfare, especially in Bang Kwang Central Prison. There was a policy on cable TV broadcasting for entertainment and job training for convicts.

Bang Kwang Central Prison Cable Television or BKP Cable TV was broadcasted on September 5th, 2003 to entertain over 6,500 inmates in all 13 sectors. Surprisingly, all TV programs were produced by the prisoners.

BKP Cable TV was broadcasted everyday from 8.30 a.m. till 4.30 p.m. The programs were emphasized on essentials and entertainment such as wide life nonfiction, films, occupational training program, music program, prisoners' concert, prisoners' comedy show, football match, and Prison Director talk show.

Mr. Piyamongkonkit stated that there were 10 staffs both prison officials and prisoners working for BKP Cable TV consists of production and broadcast control section, 3 cameramen, 2 make-up artists, stage director, producer and announcer. All of them were the prisoners who graduated from Sukhothai Thammairat Open University and some of them had an experience on mass media work before being in custody.

For the films and features, the prison officials would search from outside and UBC, including football matches. A key informant said that football teams which interested them the most were Manchester United, Arsenal, and Liverpool. For musical concerts and comedies, the prisoners from all sectors would take turns in performing. There was the music practicing studio in every sector.

Table 5 shows benefits to be gained from this project as thought by the prison officials before launching BKP Cable TV. They expected that the program will be able to spread knowledge, entertain the prisoners, provide occupational training and ease tension among the prisoners.

Two persons out of 3 expected for the education gaining and entertainment. The other one expected for occupational training and prisoners control.

One of the participants didn't answer this question because he/she was a new comer of BKP Cable TV.

Table 5 The expectation before launching BKP Cable TV program

Expectation	Number
Knowledge/ Education	2
Entertainment	2
Occupation	1
Prisoners control	1

Table 6 shows the level of operation of 3 key informants to the operational plans and programs as well as its manpower program development activities of the BKP Cable Station.

The rank between 3.26 – 4.00 occurred in Making both long-term and short-term plans (3.34), Making systematic management structure (3.34), Specifying the clear process along the plan (3.67), Improving the project by feedback and recommendations from audiences (3.34), Most satisfaction making for audiences (3.34), Launching conception for public (3.67) and Creating the new innovation for work (3.67). For the highest score, they were Promoting to work as team (4.00), Promoting for different ideas (4.00), Participation in decision making of lower staff (4.00), Evaluating the staffs' observing (3.34), Being worthwhile for the budget (3.34), and Achieving the project's goals (3.34).

The results of *moderate* ($\bar{X} = 2.51 - 3.25$) were Creating the mechanism for dealing BKP Cable TV management (2.67), Recruiting the new generations to the organization (2.67), Continually improving on work (3.00), and Creating the new methods for work (3.00).

For the rank between 1.75 – 2.50, there were Using new mechanical management (2.34), and Using the new technologies (2.34).

The *None* rank was none.

Table 6 Operation of BKP Cable TV

Operation	Level of Operation				\bar{X}
	High	Moderate	Low	None	
1. Making both long-term and short-term plans.	1	2	-	-	3.34
2. Making systematic management structure	1	2	-	-	3.34
3. Specifying the clear process along the plan	2	1	-	-	3.67
4. Creating the mechanism for dealing BKP Cable TV management	-	2	1	-	2.67
5. Improving the project by feedback and recommendations from audiences	2	-	1	-	3.34
6. Promoting to work as team	3	-	-	-	4.00
7. Launching conception for public	2	1	-	-	3.67
8. Most satisfaction making for audiences	1	2	-	-	3.34

Table 6 (Continue)

Operation	Level of Operation				\bar{X}
	High	Moderate	Low	None	
9. Using new mechanical management	-	1	2	-	2.34
10. Recruiting the new generations to the organization.	-	2	1	-	2.67
11. Continually improving on work.	-	3	-	-	3.00
12. Creating the new methods for work	-	3	-	-	3.00
13. Using the new technologies	-	1	2	-	2.34
14. Creating the new innovation for work	2	1	-	-	3.67
15. Evaluating the staffs' observing	1	2	-	-	3.34
16. Promoting for different ideas	3	-	-	-	4.00
17. Participation in decision making of lower staff	3	-	-	-	4.00
18. Being worthwhile for the budget	1	2	-	-	3.34
19. Achieving the project's goals.	1	2	-	-	3.34

Analysis shows that the respondents were expressed the moderate operation of BKP Cable TV. In-depth interview with the key informant confirmed that 80% of BKP Cable TV operation achieved the stated objectives and goals. The activities which they were able to succeed were on : 1) BKP Cable TV was broadcasted to every sectors in Bang Kwang Central Prison 2) Prisoners were able to participate in BKP Cable TV work 3) Audiences gained knowledge from TV programs and 4) BKP Cable TV was able to ease tension among the prisoners. Mr.Piyamongkonkit specifically indicated that the operation of BKP Cable TV had achieved its objectives.

After authorizing to launch project, BKP Cable TV was operated following the 9 steps indicated below:

1. Coordinating with outside organization and members such as Thai TV Station Channel 11 of Department of Relations, Sukhothai Thammathirat Open University Radio Station for Study, and Office of the Non-Formal Education Commission to train prison officials on producing TV programs, films editing, program broadcasting and etc.
2. Considering buying TV station instruments such as video camera, video player, editing equipment, broadcasting tools, and etc.
3. Inviting TV specialist to train prison officials and prisoners who worked for BKP Cable TV on broadcasting techniques and new technologies tools usage.
4. Wiring cable TV to broadcast to all 13 sectors in Bang Kwang Central Prison.
5. Coordinating with other organizations and members to support TV transformer.
6. Recruiting prisoners who had media skills and background and be willing to work for BKP Cable TV.

7. Training prisoners recruited by prison officials by Thai TV Station Channel 11 of the Department of Public Relations.

8. Trying to broadcast to every sectors of Bang Kwang Central Prison.

9. Operating to broadcast BKP Cable TV every Monday – Friday on 08.00 a.m. – 04.30 p.m.

The participation of prisoners in BKP Cable TV programs

Staff recruitment plans and participation activities

These key informants indicated that BKP Cable TV staffs were recruited from the prisoners who got the following characteristics:

- 1). Prisoners who were interested in media work
- 2). Prisoners who were skillful in mass media techniques
- 3). Prisoners who were the students of Sukhothai Thammathirat Open University

In this regard, Mr.Piyamongkonkit revealed that everyone working for BKP was able to participate in its operation. This enabled the prisoners to fully and freely express their ideas. New ideas for the TV programs could be presented in the meeting. Decisions regarding work plan, TV programs selection and technical operation were made together by both officials and prisoners. In this case, Mr.Srisai stated that there was not much participation of staffs. It was because of the prison policy.

As indicated by Mr. Piyamongkonkit, feedback from the Cable TV viewers was evaluated and the results indicated the high audience satisfaction and contentment on the programs.

However, this satisfaction was short lived. The new prison director had no policy of supporting the BKP Cable TV that there are no new operational plans or no new TV programs. Because of this lack of management support, the prisoners' participation diminished. The response to the said programs lasted for only two years.

Suggestions for the improvement of BKP Cable TV programs

The survey of prison officials indicated that the hindrances of BKP Cable TV operation were lacking of the budget and support, lacking of new technology instruments, lacking of the station personnel both prison officials and prisoners, and limitation imposed by prison rules.

As presented in Table 7 there were 2 respondents who indicated that the lack of budget of BKP Cable TV was the reason for low quality TV programs lower than other profit cable TV (BKP Cable TV was a non-profit cable TV). Thus the BKP Cable TV needs to be supported by the government and members. Although the BKP Cable TV received not much budget from the Corrections Department, it could be supported by the budget from the income of prisoners' products such as carving and wickerwork.

The first operational problem which was the lacking of the new technology instrument was the continual problem encountered by BKP Cable TV. All of the participants to this project revealed that the instruments of BKP Cable TV were rather old, such as computer, video camera, broadcasting instruments, etc. However, they could be effectually used as new. So, it was a big problem to deal with.

Next problem was lacking of the qualified personnel to work for BKP Cable TV. There were 2 persons interviewed for this item. The respondents stated that there were not much prison officials working for BKP Cable TV, and they might move to work in another section. Same as the prison officials, the prisoners working for BKP Cable TV had fixed time to work on their assigned work. The prisoners could work

until 8.30 a.m. – 2.00 p.m. Moreover, some prisoners have already served their sentence and have been and transferred to other prison nearby their hometown.

Lastly, the only one key informant pointed on the prison rules as an obstruction to work. For example, if any mechanical tool was broken down, they couldn't take it outside to fix because of the rules. So, there were a lot of tools being out of order at BKP Cable TV station and there were no replacements.

Table 7 The problem and obstruction of work

Type of Problem	Number
Budget	2
Instruments	3
Personnel	2
Prison Rules	1

The response of one key informant indicated that the participants recommended asking for donations from members to finance the improvement of prisoners' abilities

From the in-depth interview with the key informants, Mr.Piyamongkonkit revealed that they should have a certain plan to work. He said BKP Cable TV should ask for help from outside organizations and members such as TV Station Channel 11, Thai Health Promotion Foundation and The Narcotics Control Broad. Obviously, they might support the budgetary need of the project, information sharing and mechanical tools. This is depending on the policy of the prison administration

Table 8 shows the recommendation of the prison officials on how to improve BKP Cable TV Station.

Table 8 Recommendations

Recommendation	Number
Donations from members	1
Latency of prisoners improvement	1

For the future trends, Mrs.Chantarapannik concluded that BKP Cable TV should be used in promoting education. There was a need to divide the TV program into 2 types. Those were the entertainment program and educational program. To improve the abilities of staff, Mrs. Channapannik said that she would provide the budget to train staff for more media skills and would search for the officials to be stationed.

Both Mr.Srisai and Mr.Piyamongkonkit were of the same opinion that the bright future of BKP Cable TV lies in the quality of program provided; more budgetary support, more staff recruitment, new equipments, new broadcasting technologies.

3. Prisoners

Demographics of Respondents

Demographic information included sex, education, religion and age as shown in Table 9.

All of the nine respondents were males. One had a high school diploma, 7 respondents graduated with a bachelor's degree, only 1 finished Radio-Television Management Program from Channel 11 certificate. Eight of the respondents were Buddhist and only 1 was Christian.

Age of respondents range from 31 to 60 years with the average ranging from 51-60 years old, two respondents belonged in 31-40 age group, 3 respondents in 41-50 age group, and 4 respondents in 51-60 age group.

Table 9 Demographics of respondents

Demographics		Number
Sex		
	Male	9
	Female	-
Education		
	Primary	-
	High School	1
	Vocational	-
	Advanced vocational	-
	College	-
	Bachelor	7
	Master	-
	Other	1
Religion		
	Buddhist	8
	Christian	1
	Muslim	-
	Other	-
Age		
	Below 20 years old	-
	21 – 30 years old	-
	31 – 40 years old	2
	41 – 50 years old	3
	51 – 60 years old	4
	Above 60 years old	-

For interviewing the prisoners, the key informants were as follows:

1. 2 announcers
2. a cameraman
3. a stage director

The operation of Bang Kwang Central Prison cable Television

The operational plans, programs, and staff development

Table 10 indicates that the expectation of the prisoners before launching BKP Cable TV program were knowledge spreading, prisoners entertaining, occupation training and improving prisoners' work ability.

Seven persons out of nine expected for the education gain while four persons expected to be entertained. Three participants would like to use BKP Cable TV as a tool for occupational training. Only one of all participants expected improvement of prisoners' work ability from BKP Cable TV.

Table 10 The expectation of the prisoners before launching BKP Cable TV program

Expectation	Number
Knowledge/ Education	7
Entertainment	4
Occupational Training	3
Work Ability Improvement	1

Table 11 shows the level of operation of BKP Cable TV as perceived by the prisoners such as making systematic management structure, clear planning process, teamwork, public participation, audience satisfaction, updated mechanical management, recruiting the new generations to the organization, continually improving on work, creating the new methods for work, use of modern technologies, innovation, staff evaluation, promoting different ideas, participation in decision making of lower staff, and achieving the project's goals.

The rank between 3.26 – 4.00 was none.

The results of *Moderate* rank ($\bar{X} = 2.51 - 3.25$) occurred on Making systematic management structure (2.89), Launching conception for public (2.89), Most satisfaction making for audiences (3.22), Creating the new innovation for work (2.56), and Achieving the project's goals (2.78).

For the rank of \bar{X} between 1.75 – 2.50, there were Specifying the clear process along the plan (2.11), Promoting to work as team (2.44), Continually improving on work (2.22), Creating the new methods for work (2.11), Using the new technologies (2.11), Evaluating the staffs' observing (2.44), Promoting for different ideas (2.22), and Participation in decision making of lower staff (2.11).

The rank of \bar{X} between 1.00 – 1.74 were Using new mechanical management (1.67), and Recruiting the new generations to the organization (1.56).

Table 11 Level of operation BKP Cable TV

Operation	Level of Operation				\bar{X}
	High	Moderate	Low	None	
1). Making systematic management structure	1	6	2	-	2.89
2). Specifying the clear process along the plan	1	1	5	2	2.11
3). Promoting to work as team	3	-	4	2	2.44
4). Launching conception for public	3	2	4	-	2.89
5). Most satisfaction making for audiences	3	5	1	-	3.22
6). Using new mechanical management	-	2	2	5	1.67
7). Recruiting the new generations to the organization.	-	1	3	5	1.56
8). Continually improving on work.	1	1	6	1	2.22
9). Creating the new methods for work	1	1	5	2	2.11
10). Using the new technologies	-	3	4	2	2.11
11). Creating the new innovation for work	1	3	5	-	2.56
12). Evaluating the staffs' observing	1	3	4	1	2.44
13). Promoting for different ideas	-	3	5	1	2.22

Table 11 (Continue)

Operation	Level of Operation				\bar{X}
	High	Moderate	Low	None	
14). Participation in decision making of lower staff	-	3	4	2	2.11
15). Achieving the project's goals.	2	3	4	-	2.78

The participation of prisoners in BKP Cable TV programs

Participation activities: idea expression, decision making regarding new plans, Cable TV program evaluation, and administration supports

For the operation of BKP Cable TV, some of the prisoners who worked for BKP Cable TV assumed that the TV programming and station management were handled by the prisoners. All people involved in operating the BKP Cable TV have to brainstorm together every time a new decision is to be made regarding TV programs and filming. During this process the prisoners could independently express their opinion and participate in decision making. For the differing opinion, some of prisoners stated that they did not participate in all steps of the project. They were able to participate on the operation and implementation of the work, but not in policy planning. As presented in Table 11, the rating score in “high” level of promoting the different ideas and participation of decision making was none. Most rated the level of operation “moderate” and “low” level. Moreover, the operation and management of TV programs and production should not be contradictory to the prison rules. Importantly, the prison officials had never interfered with the convicts’ idea.

In terms of evaluation, TV programs were evaluated by survey, rating measurement and feedback. Rating was measured by checking the amount of letters and messages from prisoners (audience) in each prison sector. In addition, there was a survey on prisoners which programs they preferred. Their answers would provide a good data to improve the operation of BKP Cable TV.

At present, there was no evaluation, but staffs could check the feedback from the announcers. They were treated by other prisoners as well-known persons. Furthermore, another prisoner (audience) asked the BKP Cable TV staffs to film their various activities in special events such as Sport Day, Christmas Party, Making merit, New Year Festival, Songkran Festival and etc.

Prisoners who were BKP Cable TV staff were well supported by the prison director and officials. Prisoners were trained on TV program production such as technical tools usage, stage and program direction, retouching and etc. by the officials from the Public Relations Department TV station Channel 11. Moreover, the prison director easily allowed BKP Cable TV work team to enter in every prison sector. If there were any activities, for example, Relatives Meeting Day, BKP Cable TV team would film it.

To work with BKP Cable TV, the key informants gained a new experience in media work and media broadcasting. It was a new thing that some of them had never learnt before. Some said they had no basic knowledge on media works, but they were supported by the prison director to work for BKP Cable TV. They hope that the experiences they got provided them with good opportunities for better chances in life after leaving jail. Besides, gaining the experience, they got more knowledge about being on-air and broadcasting. A key informant said he could consider the work that should be. As for prisoners who had a basic knowledge on media work, they revealed that it's good to work again in area that they are skilled with and loved.

Based on their past work, some said that they were afraid that their station and operation of the station would be different from TV station outside the prison. They were apprehensive that they would be making a lot of mistakes. This is to say, that they quite lack self confidence to work. However with BKP they could work confidently based on their working experiences.

Prisoners' participation in sense of belonging has a limitation. They can only participate based on the operation such as: assessment, planning, implementation, evaluation, and recommendation. Prisoners did not participate via joint work and activity for a predetermined objectives and goals.

Suggestions for the improvement of BKP Cable TV programs

From the survey of prisoners, the obstructions that prisoners (staff) face while working are separated into 2 types as follows:

1. Policy

In case of the policy problems, the prisoners stated that they were hard to deal with. As presented in Table 12, some of these problems were: project having no structure (2), there was no clear cut of the policy from higher administrator (3), there was no public relations (1), the prison rules was so rigid (1), and lack of budget to work (3).

In-depth interview with the key informants, they stated that they needed to be supported by the prison director having clear cut policy and budgets. They thought that it was the most important problem to deal first. They also revealed that the policy would change along with the new director. So, they needed the fix policy to manage the station and the operation and work would go on though there is a change in prison directorship.

2. Operation

According to Table 12, the problems in operations were lacking of continuity to work (2), lacking of new technology (3), lacking of teamwork (1), lacking of TV broadcasting station instruments (2), lacking of staff to work for BKP Cable TV (3), lacking of the staff's abilities improvement (1), and lacking of work improvement (1).

According to in-depth interview, the big problem in the operation of BKP Cable TV was the lack of recruitment of new staff to work for BKP Cable TV. They were afraid that there would be no new generations to work after they retired. Even though their work time was fixed, it was not a big hindrance for them. Anyway, they just needed to have a new comer to learn and help.

Table 12 The problem and work obstructions

Type of Problem	Number
Policy	
Structure of project	2
Clear cut policy from higher administrator	3
Public relations	1
Prison Rules	1
Budget	3
Operation	
Continuity of work	2
New technology	3
Teamwork	1
Instruments	2
Personnel	3
Latency improvement	1
Work improvement	1

From the survey results, the recommendations of the participants were separated into 2 types as well as the obstructions as follows:

1. Policy

As presented in Table 13, a prisoner suggested that the administrator should ask for the donation from affiliated members and outside organization to augment the budgets and get new instruments. Two persons stated that BKP Cable TV should have the system of TV structure and management. Lastly, 3 persons revealed that BKP Cable TV should cooperate with the members and other organizations to ask for help on the information, news, training and station improving.

2. Operation

From the survey, one person of nine suggested that BKP Cable TV should improve the abilities of staff, staff should have the decision making with regards to their work, there should be fair recruitment of the new staff, BKP Cable TV should produce the useful TV programs and continually broadcast the program.

Table 13 presents the recommendation of the prisoners on how to improve BKP Cable TV Station.

Table 13 Recommendations of BKP Cable TV prisoners on how to improve the station

Recommendation	Number
Policy	
Donations from affiliated members	1
System of TV structure and management	2
Members cooperation	3
Operation	
Latency of prisoners improvement	1
Decisions making of staff	1
Job opportunity (Fair Recruitment)	1
New technologies	2
Useful TV Programs	1
Continuity of Broadcasting	1

For the future trends, the key informants stated that BKP Cable TV station would go on broadcasting and achieved the goals if the higher administrators set the good system and structure for BKP Cable TV and raise the budget to support the station. Moreover, public would get more information from prisoners through Bang Kwang Central Prison Cable Television.