

APPENDIX A

English Questionnaire

A study of Employees' Attitude toward Flexible working hours
at FAST group of Central Retail Corporation (CRC)

This questionnaire is part of a research paper as a partial fulfillment of the requirements for Master of Arts in English for Careers, Language Institute, Thammasat University. This questionnaire is used to measure the degree of employees' satisfaction with Flexible Working Hours Program at FAST group of Central Retail Cooperation (CRC) and to look for ideal of Flexible working Hours among employees as well. This questionnaire is performed for this research only; it does not concern to any organization in your company. I can assure you that your response will be strictly treated with confidence and will be used for the research purpose only. Your cooperation in answering this questionnaire is highly appreciated.

Part- 1 Demographic Information

1. Gender

- 1) Male 2) Female

2. Age

- 1) Under 20 2) 20-25 3) 26-30 4) 31-35
5) 36-40 6) Above 40

3. Education

- 1) High School 2) Vocational School 3) High Vocational School
4) Bachelor's Degree 5) Higher than Bachelor's Degree

4. Marital Status

- 1) Single 2) Married
3) Separated/Divorce 4) Others.....

5. Number of children

- 1) 0 child 2) 1 child 3) 2 children 4) 3 children
5) 4 children 6) more than 5 children

6. Current resident

- 1) Bangkok zone.....
- 2) Nonthaburi 3) Samutprakarn
- 4) Pathumthani 5) Others.....

7. How do you travel to work?

- 1) Bus 2) Company Bus 3) Own transportation
- 4) MRT 5) BTS 6) Walk
- 5) Others.....

8. How long do you take time to travel to work?

- 1) 0-30 mins 2) 31-60 mins
- 3) 61-90 mins 4) More than 90 mins

9. Do you take your children to school by yourself?

- 1) Yes 2) No

Part -2 Working Information**10. How long have you been working with your current company?**

- 1) 0-2 years 2) 3-4 years 3) 5-6 years
- 4) 7-8 years 5) 8-9 years 10. 10 years and above

11. Your current section is.....**12. Do you have subordinates?**

- 1) Yes 2) No

13. Your working time is

- 1) 08:30 -18:00PM
- 2) 09:00-18:30PM

14. Your selected working time depend on

- 1. Your own needs
- 2. Job characteristic
- 3. Boss's decision
- 4. All above

15. Proposed new program of flexible working Hours

- 1)06:30 -15:30PM 2)07:00-16:30PM
- 3)08:00 -17:30PM 4)10:00-19:30PM
- 5)Others.....

Part3- Employees’ attitudes toward Flexible Working Hours Program

Introduction Please rate your feeling and/or opinion toward Flexible Working Hours by checking X in the box the one that mostly reflects your feeling and/or opinions.

Description	Strongly Agree	Agree	Uncertain	Disagree	Strongly disagree
16. Do you agree with Flexible working Hours program implementation in your company?					
17. The Flexible Working Hours program help your daily working attitude.					
18. Flexible working hours program makes absenteeism decrease.					
19. Flexible working hours help you come to work on time.					
20. Flexible working hours program make your overtime working rate decreased.					
21. Flexible time help you travel to work more convenient.					
22. You feel safer when traveling between home and workplace at your selected working time.					
23. You can save traveling cost from Flexible working Hours program.					

Description	Strongly Agree	Agree	Uncertain	Disagree	Strongly disagree
24. Flexible working hours program helps you to have more time for your family.					
25. Conflict in the family decreased after you joined the Flexible working hours program					
26. Flexitime creates difficulties in communication with your bosses due to different working times.					
27. Flexitime creates difficulties in communication with your customers due to different working times.					
28. Flexitime creates difficulties in communication with your colleagues due to different working times.					
29. Flexitime creates difficulties in punch-in and punch-out system.					
30. Flexitime creates difficulties in tracking/verification punch-in and punch-out.					
31. You believe that traffic congestion can be solved by Flexitime Program.					
32. Two Flexitime programs which provide in Fast-CRC are enough.					
33. Flexitime should be implemented in other companies.					