

APPENDICES

APPENDIX A
Letter of Consent

APPENDIX B

The Questionnaire (Thai Version)

APPENDIX C

The Questionnaire (English Version)

BIOGRAPHICAL DATA

Name	Ms. Thitapon Meggiolaro
Date of Birth	June 29, 1975
Place of Birth	Nongkhai, Thailand
Education	Bachelor's Degree of Science (Computer Science) Ramkhamhaeng University, Bangkok
Present Position	PMO (Project Management Officer) The Government Savings Bank, Bangkok