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JATUPORN ARUNLERKTAWIN (ROLES AND BEHAVIORS OF FOUNDATION VOLUNTEERS IN ASSISTING SOCIETY AS PERCEIVED BY METROPOLITAN INVESTIGATION POLICE). THESIS ADVISORS: SOMBAT SUPPATCHAI, M.A., ASAWIN WATANA VIBOOL, M.A., PORNC HAI KHANTEE, Ph.D. 88 p. ISBN 974-664-208-1

The objectives of the study were to examine the perception of the investigation officers in the Metropolitan Police Bureau towards the roles and behaviors of the foundation volunteers in assisting the society and the factors affecting the perception. The subjects were 270 investigation officers in the Metropolitan Police Bureau. The Data were collected through questionnaires. The results of the study were summarized as follow:

1. The perception in responsibility of the foundation volunteers perceived highly were; rapidity of reaching the accident, turning on the hazard lights and assisting in bringing the cars to police stations.
2. The perception in personality of the foundation volunteers perceived highly were; to talk with polite speech and gesture, willingness in helping people, behaving politely and controlling their moods and emotions.
3. The perception in human relation of the foundation volunteers perceived highly were; feeling of sympathy to the wounded, getting in touch with people and having good human relation with police.
4. The perception in performance behaviors of the foundation volunteers perceived highly were; arriving the incident rapidly, being trustworthy for their job and having knowledge of first aids

The author recommended that the volunteers should be trained for working together with the rescue team of the hospital for the safety of the wounded when a car accident occurred. The knowledge of practice in holding the wounded should be instructed to the volunteers. In some cases, the performance of the volunteers made the situation of the wounded worse because of the lack of knowledge of accurate human anatomy. In the case of disasters such as building fall-down, fire in the building, natural disaster, the rush activity of the volunteers by intention of helping the people without realizing the situation might make the situation worse. The performance of the volunteers should be taken under supervision of the experts. Among the foundation volunteers, there may be some profit-disguised persons that may take advantage from the properties of the victims. Special supervision should be responsible by the chief of the volunteer team or the authority that were in charged. There should be training for the drivers and mobile teams of the foundation volunteers to realize that they were auxilliary function for the work of rescue and law enforcement not the main authority.