

TITLE : Competency Development Model of Support Line Personnel of Rajabhat Maharakham University

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ABSTRACT

This research aimed (1) to study the condition and development desire of competency of the support line personnel of Rajabhat Maharakham University. The sample was 261 support line persons. The instrument was the five rating scale questionnaire. (2) To make the curriculums for developing the performance competency. (3) To organize and evaluate the project of developing the performance competency, the target population was 150 support line persons. The statistics were frequency, percentage, mean, standard deviation. The quality data was analyzed by content analysis. The research results were found as follows;

1. The performance competency of support line persons as overall was at high level, ranking mean from highest to lowest namely; the service, the critical thinking, the coordinating, the planning and the research respectively.

2. The development desire of competency of the support line personnel was ranking from highest to lowest; the research, the planning, the coordinating, the critical thinking, the operating, and the service respectively.

3. The development curriculum of performance competency of the support line personnel were 3 curriculums were; (1) the competency development in the line of Routine to Research, (2) the competency development on the strategy operating planning, (3) the competency development on the coordination arts of 360 degrees.

4. The operation results of developing the performance competency project found overall was high level, ranking mean highest to lowest; (1) the competency development on the coordination arts of 360 degrees (\bar{X} =4.48). (2) The competency development on the strategy operating planning (\bar{X} =4.36). (3) The competency development in the line of Routine to Research (\bar{X} =4.29)