

Abstract

The purposes of this research, “The Relationships between Emotional Quotient, Work Values and Work Ethics : Case Study of Natural Resources and Environmental Crime Division Officers”, are as follows: (1) to investigate emotional quotient, (2) to study work values, (3) to analyze work ethics, (4) to examine the correlation of emotional quotient and work ethics, (5) to investigate the correlation of work values and work ethics, (6) to study the correlation of emotional quotient and work values, (7) to construct an equation predicting work ethics by using emotional quotient or work ethics as predicting variables.

The samples included 204 people from The Natural Resources and Environmental Crime Division, Royal Thai Police.

The instruments employed for this study consisted of 4 parts of questionnaires. Part 1: Demographics data (7 items); Part 2: Measurement of emotional quotient (39 items, Alpha = .8700); Part 3: Measurement of work values (20 items, Alpha = .9325); Part 4: Measurement of work ethics (48 items, Alpha = .9028)

Statistical analysis methods used in this study included frequency distributions, percentage, mean, standard deviation, Pearson’s correlation and regression analysis. The results of stoical analysis were as follows:

1. The police had high level of emotional quotient and work values, four factors of work ethics: honesty, fairness, endurance, and devotion had normal level.
2. The emotional quotient was insignificant and had no correlation with the four factors of work ethics.
3. The work values was insignificant and had no correlation with the four factors of work ethics.
4. the emotional quotient had significant positive correlation with work values. ($r=.424$, $p < .01$)

In conclusion, above revealed that there were relationships between emotional quotient, work values and work ethics. Thus, the organization could utilize this information as guidelines to create the emotion quotient training programs. enhance appropriate personalities and support work ethics. This should lead to great benefit which will facilitate organizational growth in the long run.