

Chureeporn Visadsak 2006: Social Support, Personality, Stress and Working Behavior of Traffic Police Officers in Metropolitan Police Division 4.

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The objectives of this research were to study the level of social support, personality, stress and working behavior; to compare the stress of Traffic Police Officers with differences in personal data, namely, age, tenure of work, marital status and level of education; to study the relationship between social support and stress, and working behavior; to study the relationship between personality and stress, and working behavior; to study the relationship between stress and working behavior of Traffic Police Officers; and to study factors affecting working behavior of Traffic Police Officers. The samples were 207 Traffic Police Officers in Metropolitan Police Division 4. Data were analyzed by percentage, mean, standard deviation, t-test, F-test, Pearson's product moment correlation coefficient, and stepwise multiple regression analysis.

Findings revealed the following: 1) Traffic Police Officers had working behavior with the personality of conscientiousness at high level and had social support and stress at moderate level; 2) there were no significant differences in stress between age, tenure of work, marital status and level of education; 3) social support was correlated with stress and working behavior at the significance .01 level; 4) the personality of neuroticism and agreeableness were correlated with stress at the .05 level; the personality of extraversion, agreeableness, and conscientiousness were correlated with working behavior at the .01 level; the personality of openness was correlated with working behavior at the .05 level; 5) stress was correlated with working behavior at the .01 level, and 6) the personality of conscientiousness, extraversion and stress could together explain approximately 21.6% of the variations of working behavior at the .05 level.

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