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NATAYA KANOONTHONG: VIEWS OF PATIENTS WITH CORONARY ARTERY DISEASE ABOUT NURSING SERVICES: A CASE STUDY AT THE MEDICAL DEPARTMENT, CHAOPRAYAYOMRAJ HOSPITAL SUPHANBURI PROVINCE. THEMATIC PAPER ADVISORS: PENCHUN SAREEWIWATTHANA, M.Sc., KRONGDAI UNHASUTA, Ph.D., 49 P. ISBN 974-664-112-3

The purpose of this study was to investigate coronary artery disease patients' opinions about nursing services. The sample were 30 hospitalized coronary artery disease patients at the medical department, Chaoprayayomraj Hospital. Data were collected by interviewing the sample from January to March 2000. The interview questions consisted of 5 aspects, including proper nursing care, meeting the needs of the patients, receiving information about self-care, continuing of service and accessing the health care service. Data were analyzed by percentage and content analysis.

The results of the study showed that 70 % of the samples felt satisfied with nursing care but perceived this care as a routine activity. Psychological support, participation in nursing activities, emergency management and health care information about coronary artery disease were needed. One-third of the sample (33.33%) received sufficient information about self-care and 66.67 % did not. Most of the sample appreciated in home visitation of nursing staff. Seventy-six point sixty-seven percent of the sample were satisfied with the access to health care services whereas 23.33 % stated that transportation to access the service was an obstacle.

From this study, in-service education about coronary artery disease, communication skills and psychosocial approach techniques are need for improving health care services. The policy of health care visitation and an effective referral system should be set up to improve the quality of life of coronary artery disease patients.