



satisfied with the health center services. They were most satisfied with informativeness and the humanness aspect of services and were less satisfied with thoroughness of care.

Cross tabulations were done to determine the effects of background variables on satisfaction status. It was found that age and marital status had significant association with the level of satisfaction. Most people in the community consider that their neighbourhood health centers need improvement, especially by increasing manpower and providing them with more technical training. It is recommended that the Ministry of Public Health should develop programs to increase health personnel, accelerate their skills and sensitize them to different aspects of care.