



The use of address terms can be divided into two patterns : reciprocal and non-reciprocal. The reciprocal address terms indicate that people in conversation use the same kind of term to refer to each other. The non-reciprocal address terms are two people in conversation, using different terms to refer to each other. The above factors also govern the use of address terms. Parents and children can use both the reciprocal address terms and non-reciprocal address terms. Their choice depends on the level of education, socio-economic status and mood of the participants.

There are greetings, apologies, compliments and probes found in this study. The level of intimacy and role-relationship of participants are considered in discussing these speech acts.