

Thesis Title            Hospital Pharmacist's Perception and Factors  
                                 Affecting Expected Role on Health Consumer  
                                 Protection.

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#### ABSTRACT

The objectives of this study were to identify factors affecting the perception of hospital pharmacists in their expected roles on Health Consumer Protection(HCP) in relation to socio-demographic and hospital related status, to identify what activities and roles on HCP tasks that hospital pharmacists prefer to work in the future.

36.9% community, 51.4% general, and 35.0% regional hospital pharmacists were queried, returned questionnaires. They were divided into two groups (1) Community Hospital Pharmacists (CHPs) and (2) General and Regional Hospital Pharmacists (GHPs/RHPs). HCP activities were divided into four areas: pre-marketing control, post-marketing

control, post-marketing surveillance and dissemination&research. Both of CHPs and GHPs/RHPs levels had very similar perceptions on these topics. The activities in preference were dissemination and research, post-marketing surveillance, post-marketing control and pre-marketing control respectively.

To providing HCP activities at regional, general, and community hospitals, both CHPs and GHPs/RHPs agreed in principle. The highest percentage was given for community hospitals and followed by general and regional hospitals. 74.4% and 69.8% of the CHPs and GHPs/RHPs are ready to implement HCP activities. 6.3% and 2.3% are ready without any condition, 68.2% and 67.4% are ready with some conditions.

CHPs felt that the HCP activities should be under the district health offices, pharmacy sections and sanitation sections, in order of importance. GHPs/RHPs stated social medicine sections, pharmacy sections and district health offices. Most CHPs felt that the District Cooperative Health Development Committee (DCHDC) should be responsible for HCP activities, a few responded pharmacists or the district health officers. GHPs/RHPs were distributed between pharmacists, DCHDC and the hospital directors.

CHPs and GHPs/RHPs placed the needs for legal authority, manpower, hospital director involvement, audio-visual materials supports and training on HCP program.

It was discovered that age, sex, income, period of employment, experience in HCP, hospital director involvement, level of the hospital, and pharmacists' other tasks in the hospital affected both CHP's and GHPs/RHPs' perceptions on some HCP activities.