

Thesis Title Job Satisfaction on Antenatal Care Services of
Health Personnel at the Health Center
in Upper Part of Northern Thailand
Name Penkae Duangkhamawat
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major in Family Health

Thesis Supervisory Committee

Anongnat Leimsombat, M.D., M.P.H. (MCH)

Poonsuk Chuaytong, B.Sc., M.S.

Wilai Kusolvisitkul B.A. (Hons.), M.S.

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ABSTRACT

The purposes of this survey research were to study the level of knowledge, job satisfaction on antenatal care services and the association between demographic characteristics, working responsibility, educational background, working experiences and job satisfaction of health personnel at the village health center in upper part of Northern Thailand. The samples were 296 health personnel who were responsible for antenatal care services at the health centers. The data were collected from July to August 1989 by self-administered questionnaires, modified from Herzberg's theory. Descriptive statistics: frequency distribution, percentage, median and t-test were used.

The results showed that the health personnel had moderate level of both knowledge and job satisfaction on antenatal care

services. The factor which was significantly associated with job satisfaction was only number of villages under their own responsibility ($p\text{-value} = 0.020$). It was found that health personnel who were responsible for 6 village or more had more satisfaction than those who had 1-5 villages. Factors which were not associated with job satisfaction of health personnel were age, marital status, quantities of working responsibility and distances from the health center to the village educational background and working experiences. The results from this study indicated that even the health personnel had more villages under their responsibility (6 villages or more) it showed their higher job satisfaction under the following conditions: the definite policy, clear job administration and proper supervision which leading to increase more job satisfaction and finally, leading to better work efficiency.