Thesis Title : FACTORS AFFECTING JOB SATISFACTION OF THE POLICE

INQUIRY OFFICIALS IN THE PROVINCIAL POLICE BUREAU 2

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## ABSTRACT

The purposes of this research were to study (1) the level of job satisfaction (2) the guidelines for creating job satisfaction, and (3) the factors affecting job satisfaction

The sample used in the study consist of 154 police inquiry officials in the Provincial Police Bureau 2. Data were collected by means of questionnaire with the returning rate of 98.6. The percentage, arithmetic means and standard deviation were used in analysing the earned data by the SPSS/PC computer program.

The results of the study were as follows:

- In average, job satisfaction for quantity of work and responsibility, work achievement, peer group and subordinate relationship were at the "more" level, while the work progression work stability, social status work conditions commander and welfare were at the "less" level.
- The guidelines for creating job satisfaction, in average, at "agree" level. Considering by dimensions the request prompt payment on the inquiry, the judgement on annual pay-off by using merit

system. and the sufficiency of equipments needed in the inquiry work were at "most agree" level Factors affecting job satisfaction in average, were at the "moderate" level; and quantity of work and responsibility were at the "more" level. By ranking, work progression, welfare quantity of work and responsbity, and work stability were factors affecting job

satisfaction respectively.