

Independent Study

**The Problems in Continuity of Quality
Control Circle Working Group :- A Case
Study of Mae-Moh Electricity Power
Plant , Lampang Province**

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Abstract

This study has the objective to study factors which affect the continuity of Quality Control Circle (QCC) activities at Mae Moh electricity power plant, Amphoe Mae Moh ,Lampang Province.

The used data are collected from personal interviews which are conducted from employees that has had QCC orientation which

numbers 1,716 persons. From this group , the study uses the purposive random sampling technique to select the respondents who can be divided in to 2 groups , firstly , the employees who have had QCC activities and secondly , the employees who have not had any QCC activities. The total number of sample is 137.

The study indicates that personal factors have effects on performing QCC activities. The notable factors are: age, education, duration of employment, work position and type of work, it is also found that the policies of their superiors are conducive to do QCC activities. Change of duty and non conducive type of work are the main reason of failures in setting up QCC groups. In addition, QCC activities have difficulties in documentation of papers, data and processes but they are still useful to the organization including to the performers of activities in terms of co-operation in solving the organization's problems. However, putting QCC activities in to use within the organization depends on the policy of the superiors and would have medium level of success. Moreover, it is recommends that the superiors should declare that it is the policy of the organization to consider doing QCC activities as an integral part of employee's duties which would be accredited in annual promotions.