

Abstract

The thesis entitled “Behavior Enhancement on Patient Right Protection of Somdejprapinklao Hospital’s Nurses” aims to study situational factors affecting patient right protection of the personnel, to study personnel behaviors on patient right protection and to study opinions on a guideline for enhancing personnel behaviors on patient right protection. As the descriptive research, the data was collected from 298 personnel by using the questionnaire, and analyzed by using SPSS program with the statistics included percentage, mean, standard deviation, Pearson product moment correlation, t- test and One-way ANOVA. At the significant level of 0.05 the results of the study are summarized as follows.

Most samples were females, ages 31-35 years, registered nurses, lieutenant commander-captain, had a bachelor’s degree or equivalent, working experiences between 6-10 years, and worked for the Division of Nursing. The result also showed that the samples acknowledge the policy and supporting activities of the hospital management at a relatively high level. The sample behaviors on patient right protection, both the overall and each aspect, were at the high level. The highest average score was using rights of patients for the legitimate patients under 18 years or the physically and mentally handicapped patients. The samples’ overall opinion on a guideline for enhancing personnel behaviors on patient right protection was at the high level, and the highest average scores were support and decision making. From the correlation test between the variable the results showed that the personnel behaviors on patient right protection of female personnel were higher than that of male personnel. The behaviors of the samples working for the Division of Nursing were higher than those working for other divisions. The situational factors related to patient right protection had a positive correlation with the behaviors on patient right protection.

The recommendations are that, at the policy level, the management should have in place a process to enhance recognition via several channels i.e. meeting, public relations, instruction, monitoring. At the operational level, male personnel and other divisions, e.g. OPD, should be aware of patient right protection in all aspects at a higher level.

