

Thesis Title

*Influential factors on working satisfaction
of Non - Commissioned Police Officers in
the Immigration Division,
Bangkok Metropolitan*

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ABSTRACT

*This research has purpose on working satisfactory levels and
influential factors of Non - Commissioned Police Officers in the
Immigration Division, Bangkok Metropolitan*

*The researching procedures is "Survey Research" with
questionnaire. The population is the Non - Commissioned Police Officers
in the Immigration Division who has been worked here not less than a
year about 360 persons.*

The research's result could be summarized as follow ;

1. The Non - Commissioned Police Officers in the Immigration Division have working satisfaction in high - middle level. They have satisfaction in salary, welfare, working environment and common will in middle level.

2. The factors effecting an working types' satisfaction are ;

- Males have much working types' satisfaction than females.
- The Investigation Section's group has much more working types' satisfaction than any other groups.
- The married group has much working types' satisfaction than the single's.
- The total monthly income has position relationship to working types' satisfaction.
- Rank, Educational level, Number of dependents, Age, Worked age and Period of present work have negative relationship to working types' satisfaction.

3. The influential factors on salary and welfare's satisfaction are ;

- Males have much satisfaction with salary and welfare than females.

- The Data Checking Group has much more satisfaction with salary and welfare than any other groups.

- The single group has much satisfaction with salary and welfare than the married's.

- Rank, Educational level and Number of dependants have negative relationship to the salary and welfare's satisfaction.

- Age, Worked age, Period of present work and the total monthly income have positive relationship to the satisfaction with salary and welfare.

4. The influential factors on environmental satisfaction in work are ;

- Males have much satisfaction in working environment than females.

- The Data Checking Group has much satisfaction in working environment.

- The married group has much satisfaction in working environment than the single's.

- Rank, Educational level, Number of dependants, Age and Worked age have negative relationship to the satisfaction with working environment.

- The total monthly income and Period of present work have positive relationship to working environment.

5. The influential factors an common will's satisfaction are ;

- Males have much satisfaction with common will than females.

- The Data Checking Group has much more satisfaction with common will than the any other groups.

- The married group has much satisfaction with common will than the single's.

- Rank, Educational level, Number of dependants and Age have negative relationship to the common will satisfaction.

- The total monthly income, Worked age and Period of present work have positive relationship to the common will satisfaction.

Recommendation

- For the policy of personel improvement in their organization, it is recommended that ;

The organization arrange English language training for the Non - Commissioned Police Officers, as they have to regularly, service and deal with the foreigners.

- It is also recommended for further research about studying the working satisfaction and influential factors of satisfaction all police officers in the Immigration Division.