

Thesis Title An Evaluation of The Referral System Between
Private Clinics and Government Hospital :
A Case Study of Pranakhonsri-Ayutthaya Province

Name Somruedee Sarapirom

Degree Master of Arts (Medical and Health Social Sciences)

Thesis Supervisory Committee

Oratai Raunyajin	B.A., M.A., M.P.H. Dr.P.H.
Benjawan Kuntornwachara	B.A., M.A.
Sanguan Nitayarumphong	M.D., M.P.H.

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ABSTRACT

The objectives of this study were to evaluate the situation and feasibility of the referral system between private and public facilities. The study was conducted in Pranakhonsri-Ayutthaya province where there is support of the referral forms to private clinics in order to coordinate with the provincial hospital to refer patients there. The study focused on the opinions and satisfactions of users of the referral form, referred patients and health personnels accepting referred patients toward usage and management of the referral system between private clinics and government hospital. These are indicators of the accessibility or failure of the system. Aside from this, destructive and obstructive factors in implementation of the system in private clinics was done for the purpose of providing suggestions in management and improvement of the referral system.

Data for this study derived from in-depth interviews with three studied groups as following;

1. Users of the Referral Form, i.e. all doctors who owned private clinic in the city of Pranakhonsri-Ayutthaya. (20 cases)