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: EDUCATIONAL SERVICE OF MUSEUM / THE NATIONAL MUSEUM,
BANGKOK / THE ATTITUDE OF STUDENTS TO MUSEUMS

TORJARAS PONGSALEE : THE EXPECTATION OF SECONDARY SCHOOL STUDENTS OF
THE EDUCATION SERVICES OF THE NATIONAL MUSEUM OF BANGKOK. THESIS ADVISOR :
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The National Museum, Bangkok, the biggest and oldest public museum in Thailand, is one informal educational institution that provides knowledge of the importance of history, archeology and art. There are a lot of exhibitions to educate, entertain and evaluate Thai society. Moreover, the National Museum, Bangkok, also provides many other kinds of educational services.

The objectives of this research are to know the role of the educational service of the National Museum, Bangkok, to know junior high school students' attitudes about the educational service of the National Museum, Bangkok, and to use the result of this research as a guideline to improve the educational activity in the future.

The research found that most of the educational services of the National Museum, Bangkok, are presented in the forms of museum guide tours, lectures, discussions, and seminars. The educational service of the National Museum, Bangkok, has been supported by the Museum Volunteer Group. Almost all of the volunteer are foreigners who are living in Thailand.

Junior high students' attitudes were collected from 770 students who were studying in eight schools located near the National Museum, Bangkok. A lot of 370 students has visited the National Museum, Bangkok. The other 400 students had not visited the National Museum, but 351 of them had visited other museums. There were only 49 students from 770 students who had not visited any museum before.

Almost all of students had a good attitude towards the National Museum, Bangkok. The study shows that the students thought that the National Museum, Bangkok was a place where people can come and gain some knowledge, spend their free-time in a good way, and also conserves Thai culture. Most of students would like The National Museum, Bangkok, to open every day, especially on holidays, and stay open till 6.00 p.m. Moreover, they wanted the museum to use easy and simple words to explain the exhibitions, to prepare a guide book for the museum, to prepare some special study room in the museum, to create special activities, to make public relations and to cooperate with schools to arrange school trips at least once a year, to arrange training teachers to help them understand the museum and to arrange a training program for students during the semester break.