

Thesis Title	Knowledge, Attitude, and Practice of the Insured persons toward injuries or sickness benefits in Social Security Act B.E. 2533 in Samutsakorn Province.
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Abstract

The purpose of KAP Survey Research was to study the knowledge, attitude, and practice of the insured persons toward injuries or sickness benefits in Social Security Act B.E.2533 (SSA). In medium and big factory, and to study the relationships among KAP of the insured persons toward injuries or sickness benefits, including the relationships among various factors e.g. sex, age, marital status, education, economics status and SSA information received, which may correlated with KAP. The sample consisted of 400 insured workers in medium factory and 400 insured workers in big factory, who were sick during September-December, 1991 in Samutsakorn Province.

Results:

The Insured workers in medium factory group : A majority

of the sample had knowledge, attitude about injuries or sickness benefits in medium level. The service use rate at register hospital was very low. It was found that there were relationships between attitude and knowledge, attitude and practice. Most of the insured workers went to Out Patient Department with Upper Respiratory tract Infection (URI). There were several important problems encountered for lower use rate such as 1) Long waiting time 2) Poor service by hospital staff 3) The misunderstanding on the use of essential drug 4) Poor communication 5) Already cover by other welfare 6) Mild illness(not severe) 7) Limited medical benefit set by the Social Security Office.

The Insured workers in big factory group : A majority of the sample had knowledge, attitude about injuries or sickness benefits in medium level. The service use rate at register hospital was very low. It was found that there were relationships between attitude and practice, knowledge and practice. Most of the insured workers went to Out Patient Department with Upper Respiratory tract Infection (URI). Several important problems encountered were the same as it was in medium factory.

The research finding indicated that the sample population had knowledge, attitude about SSA at medium level and very low practice. It is suggested that the SSA officer, health officer, and employers have to promote SSA, and it should be a continual process. But this activity need cooperation from employers. However the Social Security Scheme should distribute information. The registered hospital should improve medical service to meet the insured workers' need.