

Thesis Title The Model of Academic Unit in Nursing Section
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ABSTRACT

The purpose of this quasi-experimental research was to improve the academic unit in nursing section, Chulalongkorn Hospital, The Thai Red Cross Society by setting up a model of academic unit according to the concerning principles. The model was implemented at the study area, nursing section, Chulalongkorn Hospital, for 3 months from June to September 1991. The results of the operational outcomes between pre and post implementation were compared in 3 parts, the practical results, the opinions in the working constraints of the administrators, the providers and the consumers. The problems as well as the obstacles of launching this model were analysed and then the more practical performance were suggested to apply in the hospital. The performance, the opinion in satisfaction and working constraints of the persons to whom concerned were measured by the general data forms, the performance record form, the activity record form and questionnaires which were built by the researcher. Data analysis was done on the basis of percentage, mean, standard deviation, paired t-test and Wilcoxon matched paired signed ranks test at the level of alpha 0.05.

The results revealed that this model was highly efficient and suitable for the local requirement. The team working of this operational model was accepted in the concerning personnels. The outcomes of the performance was markedly improved. The satisfaction of the consumers were increased but the administrators were not changed and these of the providers were not decreased. The working constraints by the opinion of the administrators and the providers were not changed but the consumers were decreased. The utilization of the concepts, methods, techniques and outcomes of this research to increase the efficiency of the academic unit in Chulalongkorn Hospital and the application to the other works in the hospital were recommended.