

## Abstract

The study of "Methods of Improving the Providing of Educational Welfare for Disabled Students of Thammasat University at Rangsit Campus" aims at exploring the categories of welfare disabled student use, satisfaction from the welfare providing, and methods of improving the providing the welfare for disabled students. The study is conducted through the use of exploratory researching approach using questionnaires and data analysis which are percentage analysis, average value, standard deviation, and t-test analysis, and analytical researching approach using in-depth interview with the administrations, officers, and disabled students using the welfare. The study can be summarized as following:

The general information of the sample group is as following. The majority of the sample group is female between the ages of 20 – 22. They are undergraduate students in various faculties with the total family income less than 10,000 Baht per month. Most of the sample group has visual disability. The research shows that the overall uses of all 7 categories of the welfare are over 80 percent which reflects that the welfare provided for disabled students can very well respond to the need of the students. On the students' satisfaction for welfare provided aspect, the overall satisfaction is at the top level which the most satisfying welfare is the facilities for visually-impaired students, visually disabled students, and motion disabled students. On the methods of improving the welfare providing, the administrations, the officers, and the students agree about increasing the service officers and improving the appropriateness and sufficiency of the welfare provided. On top of that, the administrations reflected that the working system between the Disabled Student Service Center and the faculties should be improved to increase the cooperation and share on services giving to the students and that the disabled students should be encouraged to participate in activities with the other students. On the other hand, the officers and the students suggested that the Center should be physically expanded. At the same time, the disabled students thought that the Center's computer lab and printer service system should be improved and that the review class should be increased.

Suggestions from students are that the access of welfare should be complete, easy, and suitable for the disabilities of the students, the Center's environment should be improved to encourage access and utilizing, the intra-campus transportation service should be installed with audio system, the facilities should be sufficiently provided, the computers in the lab should be maintained regularly to the using state, the accommodation welfare should be improved, and the scholarship should be increased. The suggestions for further researches are that a research on the providing of welfare for disabled students of the 12 universities and comparisons on the providing of welfare for disabled students of Thailand and other countries should be conducted to improve the knowledge on providing welfare for disabled students.