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WARAPORN AMORNPETKUL : THE RELATIONSHIP BETWEEN STRESS, SOCIAL SUPPORT, PERSONAL FACTORS, AND COPING OF TRAFFIC POLICEMEN IN BANGKOK METROPOLITAN. THESIS ADVISORS : SUNEI LAGAMPAN, Ed.D. (CURRICULUM RESEARCH AND DEVELOPMENT), CHANYA SIENGSAKOR, M.P.H., CHANOKPORN CHITPUNYA, Ph.D. 119 P. ISBN 974-664-613-3.

To work as a traffic policeman is not an easy job as he is exposed not only to air pollution, noise pollution and hot weather, but also to a lot of stress in managing a traffic jam on the road. The purpose of this research was to study the relationship between stress, social support, personal factors, and coping of traffic policemen in Bangkok Metropolitan. The study used descriptive research design. The sample consisted of 324 traffic policemen who worked in the heaviest traffic found in Bangkok. Data were collected by using four questionnaires, and analyzed by using descriptive statistics and Pearson's Product Moment Correlation coefficient.

Results of this research showed that the majority of samples did not have stress. They had social support from their families in the high level, their commander and their friends in the moderate level, and had a higher ratio with problem focused coping than emotionally focused coping. Stress had a negative relationship with problem focused coping and a positive relationship with emotionally focused coping. Social support from their commander, their friends and their families had a positive relationship with problem focused coping, where as social support from their friends had a positive relationship with emotionally focused coping. In addition, personal factors, only education had positive relationship with problem focused coping, but marital status and adequacy of income had a positive relation with emotionally focused coping.

The results of this research suggested that social support should be promoted for traffic policemen in order to improve their appropriate coping.