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Management for Training the Front Line Manager Working in
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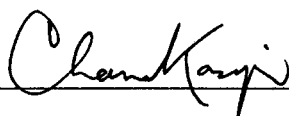
Abstract

Knowledge and skill development of personnel in any organization is considered to be a vital factor for economic development especially in business and industry sectors. Front line managers play an important role in industrial development, therefore the training of these personnel to improve their knowledge and skill in management is very essential. This study aims to develop a curriculum on knowledge and skill in management for front line manager working in production industry. The curriculum is then used to train target group to assess their learning achievement. The assessment of their competencies obtained for the training is conducted by evaluating the productivity of work done by their workers.

The population of the study are front line managers of production industry situated in Bangkok and its surrounding. The samples of 30 managers are selected from Socon Engineering Co.,Ltd. which is a steel fabrication and erection company.

The sample group is then trained for two months using the developed curriculum. Data are collected at the end of training to assess their learning achievement by means of percentage. The productivity of work done is collected every 15 days for six months to compare with productivity obtained before the training.

The finding on learning achievement is 80.9% which corresponds to the hypothesis. The conclusion on productivity is that: productivity before training for pressure vessel, plate work and steel structure are 25 Kg./MD., 68.25 Kg./MD., and 108.75 Kg./MD. respectively ; productivity after training for pressure vessel, plate work and steel structure are 32.36 Kg./MD., also 83.27 Kg./MD. and 134.77 Kg./MD. respectively. These finding also corresponds to the hypothesis.



Committee Chairperson