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OFFICERS IN HEALTH CENTERS

PORNJAROEN BUAPUM: THE RELATIONSHIP BETWEEN JOB SATISFACTION AND ROLE PERFORMANCE OF TECHNICAL HEALTH OFFICERS IN HEALTH CENTERS, REGION 2. THESIS ADVISORS: SURACHART NA NONGKHAI, LL.B., MA.(Social development), DUSIT SUJIRARAT, M.Sc., JINDA POONKASAME, M.Sc., PREECHA KITWATTANACHAI, M.Sc., 89 p. ISBN 974-663-910-2

This survey research was designed to study the job satisfaction, the role performance and the relationship of the role performance with the personal characteristics and job satisfaction of 290 technical health officers in health centers, Region 2. Data were obtained by questionnaires, which were analyzed by Frequency, Percentage, Mean, Standard Deviation, and Partial Pearson's product moment correlation coefficient.

Findings of this study showed that the job satisfaction of the technical health officers in the health centers, Region 2 was at a moderate level ( $\overline{X} = 3.55$ , SD = 0.32). Most of the roles of the technical health officers were facilitation, cooperation, teaching and training, health problem diagnosis, action planning, consultation and priority setting of health problems (96.7%, 94.4%, 90.1%, 85.7%, 83.6%, 82.5%, respectively). The role performance was not significantly related to the personal characteristics. It was positively and significantly related to job satisfaction, except in the role performance of health evaluation, facilitation and cooperation.

For the efficiency and effectiveness of the job performance, the recommendations from this study are as follows: Support the technical health officers to do research and development. Delegation, lower inspection and controlling, promotion for higher education and training for more knowledge and higher ability. Sufficient materials support for the offices, construction of the safe offices and residences, setting a system for personal advancement, administration by a committee with colleague participation and supervision and consultation for the colleagues.