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KEY WORDS : TRAINING/ NURSING ADMINISTRATION/ SKILL HEAD NURSE/
DELPHI TECHNIQUE.

JARIYA LATTHASAKSIRI : DESIRABLE TRAINING TO DEVELOP NURSE
ADMINISTRATION SKILL OF HEAD NURSES, AT KING CHULALONGKORN
MEMORIAL HOSPITAL; THE THAI RED CROSS SOCIETY. THESIS ADVISORS :
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Now, the training program to prepare nurses to become a head nurses at King
Chulalongkorn Memorial Hospital; The Thai Red Cross Society has many problems, because of
a non - updated course and outdated concepts at the training staff.

The objective of the research was to define a desirable training course for King
Chulalongkorn Memorial Hospital; The Thai Red Cross Society by using Delphi technique. Data
were collected from 17 experts concerned in nursing management during November 1998 –
February 2000, to acquire information concerning the development at the skills of nursing
management of the head nurse, the training strategies, and the period of time for training.

The results of this study revealed that the desirable training course should be provided
to groups of registered nurses level 6 who would be promoted to head nurse. The course of
training should be focused on decision making, advanced knowledge such as Total Quality
Management, quality assurance, hospital accreditation, cost effectiveness, cost efficiency, ISO
9002. and specific knowledge such as skills on patient medical care. Strategies of training should
be focused on job training and Problem Best Learning, with duration of classroom training for 6
days, and on-site training for 2 days. The suggestion from the study is to provide training course
according to the training program of this study and further evaluation was needed.