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HEALTH CENTERS

KUNHA KHUNTAKASIKUM : THE ADMINISTRATIVE ABILITY IN
PROCEDURES DEVELOPED HEALTH CENTERS OF HEALTH CENTER CHIEFS IN
NAKHONSAWAN PROVINCE. THESIS ADVISORS : PIYATHIDA TRIDECH, Dr. PH. (Health
Adm.), DUSIT SUJIRARAT, M.Sc. (Biostat), WIRAT PANSILA, Ph.D. (Behavioral Science)
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The objectives of this research were to evaluate the administrative ability in management , service, academic, and all management abilities, and to find the relationship between factors of population characteristics, components of performance and the administrative ability of health center chiefs in proceeding developed health centers in Nakhonsawan province. The sampling groups were the 178 health center chiefs and 15 directors who would evaluate the ability of health center chiefs. Data were collected by using 178 questionnaires. Analysis was done by using chi - square, Pearson's product moment correlation coefficient and multiple classification analysis.

Results of the research showed that the health center chiefs evaluated their administrative ability in all management ability which was at a medium level, similar to directors. When comparing the mean value of health center chiefs and directors, it was found that there was a significant difference in management and academic ($P < 0.05$).

The factors related to all management abilities were : receiving additional study, special allowance for working overtime, sufficient equipment and frequency of getting supervision by provincial health supervisors. The result of multiple classification analysis showed that the groups receiving additional study had more administrative ability in all management abilities than the groups without it ($\bar{X} = 3.71$, $\bar{X} = 3.55$). The group with sufficient equipment had more administrative ability in all management abilities than the groups with in sufficient equipment ($\bar{X} = 3.81$, $\bar{X} = 3.57$).

The suggestions from this research were that equipment budget and should be allocated, and the personnel in health centers should be supported with a suitable amount of work and training to develop their skills. Every public health staff member in health centers should be supported to get a bachelors degree and receive constant supervision to follow health centers procedures in management, service and academic areas.