

3836112 PHPH/M : MAJOR : PUBLIC HEALTH ADMINISTRATION ; (PUBLIC HEALTH)

KEY WORDS : JOB PERFORMANCE / HEALTH TECHNICAL OFFICERS /

DISTRICT HEALTH OFFICERS

CHACRIT CHUMVORATAYEE : JOB PERFORMANCE ASSESSMENT IN RELATION TO ROLE OF DISTRICT HEALTH TECHNICAL OFFICERS IN THE SOUTHERN REGION OF THAILAND. THESIS ADVISORS : NAWARAT SUWANNAPONG., Ph.D., PIYATHIDA TRIDECH., Dr.P.H., CHAWEEWON BOONSHUYAR, B.ED., M.S. (APPLIED STAT.,1 ST ) HONS., M.S.P.H. (BIOS) 103 p. ISBN 974 - 662-367-2

Health technical officers have an important role in Public health practices. However, there is no method to assess health technical officers' job performance.

Therefore, the purpose of this survey research was to assess the job performance of district health technical officers in the southern region of Thailand in relation to their functions. The population consisted of 149 district health technical officers. Data collection was conducted from October-December 1997 by means of mailed questionnaires.

The study revealed that most of the district health technical officers were male, 34 years of age on average, married, held a graduate certificate, and had average monthly income of 27,000 baht. Their overall job performance assessment was good (93.3%) but research jobs should be improved (63.8%). Officers' attitude toward their functions was poor and should be improved (70.5%). Time and training were significantly related to officers' functions ( $\alpha < 0.001$ ). Sex and marital status were significantly related to attitude ( $\alpha < 0.05$ ).

On the basis of this research, the following is recommended : the health director should create job satisfaction through research training, improving workload, providing motivation, improving working conditions formalizing, responsibilities, and developing supervision and management.