

Thesis Title	Parents ' Satisfactions For Educational Administration , Surat Industrial Technology School
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ABSTRACT

The purpose of this research was to survey the satisfaction level of the students' parents towards the administration at Surat Industrial Technology School in overall aspects: academic, personnel, students' affairs, accommodation, office held and human relations.

To compare the level of the parents' satisfaction towards the general administration at Surat Industrial Technology in 6 aspects, the sampling population are the parents of the last year of the lower technician students and those of the higher ones. The intended population was 60 %. 550 parents of the students enrolled in academic year 1997 were asked to do the provided rating scale questionnaires. The 307 completed data was 93.03 %

The data were analyzed by means of percentage, arithmetic mean, standard deviation and t-test.

Findings :

1. The study of the level of satisfaction of the students' parents towards the administration of Surat Industrial Technology revealed in the high level and could be ranked respectively as follows : general administration, students' affairs, academic, human relation, accommodation and personnel.

2. In comparing the overall levels of satisfaction in 6 aspects from the lower and higher technical students' parents, there are no statistically significant differences. While comparing in each aspect, it was found as the followings. The first aspect – academic, the overall levels are significantly different at the level of .01. Themes used in the research are the availability of visual aids, the means of modern teaching, the practical working experiences of all students and the suitability of school equipment in every department. The result on human resources, the differences are also shown significantly at the level of .05. Variables used here are the teachers' enthusiasm in searching for new knowledge and the informing school policies to the parents. About the aspect of student affair, the overall result is also significantly different at the level of .01. Themes are about the teaching of girl guides and young soldiers. The overall result of school facility aspect is also significantly different at the level of .01. Themes are about the sufficient and hygienic rest rooms, the good and modern condition of learning supporting facilities and the setting environment that helps learning. The overall result of office held, the human relationship of the officers, is also significantly different at the level of .01. The last aspect, the community relationship is not significantly different at the level of .05