Theses Title Job Stress and Job Satisfaction of Professional

Nurses Practicing with Psychiatric Patients

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Abstract

The purpose of this study were to describe the levels of job stress and job satisfaction and to examine the relationship between job stress and job satisfaction of professional nurses practicing with psychiatric patients. The sample was 199 professional nurses working in psychiatric hospitals in the Department of Mental Health, Ministry of Public Health, obtained by using the stratified random sampling method. The instruments used in this study were the job

stress scale, modified from the Psychiatric Nurse's Occupational Stress Scale of Dawkins, Depp and Selzer (1985). Its internal consistency coefficient was 0.91. A job satisfaction scale was also used, modified from the Job Satisfaction of Head Nurses Scale of Khanittha Kulkissada (1996), its internal consistency coefficient was 0.93. Statistics used in this study were percent, the mean, standard deviation, and Pearson's Product Moment Correlation.

The results of the study were as follows

- 1. Most subjects had a moderate level of job stress (\overline{X} =2.98, SD=0.36). Subjects also had a moderate level of job stress in with six categories. There categories were limited resources, negative characteristics of the patient, administration/organization issues, staff conflicts, staff performance and scheduling issues (\overline{X} =3.33, SD=0.72, \overline{X} =3.24, SD=0.59, \overline{X} =3.02, SD=0.59, \overline{X} =2.74, SD=0.64, \overline{X} =2.63, SD=0.74 and \overline{X} =2.56, SD=0.74 respectively).
- 2. Most subjects had a moderate level of job satisfaction $(\overline{X}=3.26,SD=0.24)$. Subjects also had a high level of job satisfaction in the specific factors of the need for achievement and the need for affiliation $(\overline{X}=4.06, SD=0.52 \text{ and } \overline{X}=3.71, SD=0.45 \text{ respectively})$ and a moderate level of job satisfaction with regard to need for power $(\overline{X}=3.06, SD=0.49)$.
- 3. There was no relationship between job stress and job satisfaction