Independent Study Title JOB SATISFACTION OF VILLAGE HEALTH VOLUNTEER

AT COMMUNITY PRIMARY HEALTH CARE CENTER

PONG DISTRICT PHAYAO PROVINCE

Author Boonruang Mr. Chatchawan Boonruang

M.P.H. Public Health

Examining Committee:

Associate Professor Dr. Choomnoom Promkutkao Chairman

Assistant Professor Prapaisri Songlin Member

Assistant Professor Chamaiporn Tawichasri Member

Abstract

The purposes of this study were to explore level of job satisfaction of village health volunteers and to compare level of their job satisfaction based on different personal characteristics and duration of work. The study was conducted during February and May 1994.

The population consisted of 86 village health volunteers who performed at community primary health care centers in Pong district Phayao province by total enumeration.

Data were collected by using questionnaire developed by the researcher. The reliability of the questionnaire was 0.84.

Data were analysed by computer using MICROSTAT programme. The statistics used included frequency, percentage, mean, Mann-Whitney U test and Kruskall-Wallis one way analysis of variance.

The results of this study revealed that

- 1. Job satisfaction of village health volunteers was at high level.
- 2. When components of job satisfaction were analysed, it was found that components with high level of satisfaction were cooperation, community recognition, work itself, supervision and training, achievement, benefit, personal life and role perception while that of work condition was at medium level.
- 3. When each component was further analysed it was found that collecting and reporting of data, ability to solve problem by themselves, wages and supporting were at low level.
- 4. It was found that job satisfaction level was not statistically different among different personal characteristics as well as duration of work.

From the findings, recommendation for developing of collecting and reporting system, training and adequate supporting of essential equipment is made.