

## APPENDIX

### QUESTIONNAIRE

#### Problems in Learning the Foundation English Course of Students at Nakhon Sawan Rajabhat University

##### Part 1: Personal Information

Please put a tick (✓) in the  in front of your faculty.

- Humanities and Social Sciences
- Education
- Science and Technology
- Management Science

##### Part 2: Problems in Learning the Foundation English Course

Please read the following items and put a tick (✓) in the column that corresponds to your opinion.

- 1 = very low
- 2. = low
- 3 = moderate
- 4 = high
- 5 = very high

Teacher Problems		1	2	3	4	5
1	Failure to explain the objectives and course outline at the beginning stage.					
2	Lack of promoting self-access learning.					
3	Lack of expressive activities.					
4	Lack of punctuality.					
5	Lack of teaching preparation.					
6	Using inappropriate activities.					
7	Failure to accept criticism.					
8	Proceeding too fast to follow.					
9	Full of over-explanation.					
10	Speaking English too much.					
11	Failure to take care of individual students.					
12	Lack of encouragement.					
13	Showing little interest in students' homeworks.					
14	Using inappropriate assessment.					
Student Problems		1	2	3	4	5
15	I do not like to learn English.					
16	I do not like the English teacher.					
17	I do not like the English textbook.					
18	I do not understand spoken English.					
19	I cannot speak English.					
20	I cannot understand when I read in English.					
21	I cannot write in English.					
22	I do not have good basic knowledge of English.					
23	I do not have time to review my English lessons.					
24	I am afraid to ask questions.					

Curriculum and Textbook Problem		1	2	3	4	5
25	There are too many English classes.					
26	The content is boring.					
27	English is too difficult.					
28	There is too much content to learn.					
29	The content is <i>not</i> related to my major subject.					
30	The exercises are too difficult.					
31	The textbooks are poorly designed.					
32	The textbooks lack interesting pictures.					
33	The textbooks are too expensive.					
34	Students are not given opportunities to choose textbooks of their own interest.					
Administration Problems		1	2	3	4	5
35	There are insufficient English books in the library.					
36	There is insufficient access to English lab.					
37	There are insufficient audio-visual aids.					
38	Classrooms are noisy.					
39	Classroom facilities are in poor condition.					
40	Classrooms in tall buildings are difficult to access.					
41	Classrooms are hot.					
42	There are too many students in each classroom.					
43	There are very few English teachers.					
44	There are insufficient native English teachers.					

