

APPENDIX A

Questionnaire in English

A Study of Needs in English Study of 3th Year Students Studying Communicative Business English II (EL 321), Thammasat University, Academic Year 2009.

This questionnaire is the partial fulfillment of requirements for the Degree of Master of Arts in Teaching English as a Foreign Language at the Language Institute, Thammasat University.

The purpose of this questionnaire is to seek out the needs of the third year students studying *Communicative Business English II (EL 321)* at Thammasat University. Please complete the questionnaire truthfully, your response will be kept strictly confidential and this will contribute to the success of the survey study. In addition, it is essential not only for English study and teaching development at Thammasat University but this can be also a guidance for English pedagogical development in Thailand. Thank you very much for your kind operation.

This questionnaire encompasses 2 sections.

Section 1: General background information

Section 2: Opinion on needs of listening, speaking, reading, writing skills in English study.

Section 1: General background information

Instructions: Please mark 'X' in the box beside your answer or write your answer in the space provided.

1. Gender Male Female
2. Age Less than 17 17 18
 19 20 21
 22 23 and over
3. Current GPA 2.00 and lower 2.01-2.25 2.26-2.50
 2.51-2.75 2.76-3.00 3.01-3.25
 3.26-3.50 3.51-3.75 More than 3.75
4. Study Program at Senior High School Science English-Math
 English-French English-Chinese
 English-Japanese English-German
 Others (Please specify.....)
5. Home Province.....
6. How many years have you been studying English in formal education?
 1-5 years 6-10 years 11-15 years
 16-20 years 20-25 years

7. Have you ever been or studied abroad and have an opportunity to communicate in English?

No Yes

(If "No", please continue no. 10)

8. What country?.....

(You can specify more than one country)

9. How long have you been and studied there?

Less than 3 months 3-6 months 7-9 months 10-12 months
 2 years 2 years and 6 months 3 years 3 years and 6 months
 4 years 4 years and 6 six months 5 years and over

(If you have specified more than one country in no. 8, please sum up the duration of residency in all countries)

10. What do you deem your English proficiency in general?

Excellent Good Moderate
 Little Very little

Section 2: Opinion on needs of listening, speaking, reading, writing skills in English study.

Instructions: Please mark 'X' in the boxes provided.

5= Very extensive need

4= Extensive need

3= moderate need

2= Little need

1= Very little need

1. How would you rank your needs of English study skills?

| Skills | Level of needs | | | | |
|-----------|----------------|---|---|---|---|
| | 5 | 4 | 3 | 2 | 1 |
| Listening | | | | | |
| Speaking | | | | | |
| Reading | | | | | |
| Writing | | | | | |

2. How would you rank the needs of English skills in the following circumstances?

| No. | Needs in Studying English | Level of needs | | | | |
|-----------|------------------------------------|----------------|---|---|---|---|
| 1. | Listening | 5 | 4 | 3 | 2 | 1 |
| | 1.1 Face to face conversations | | | | | |
| | 1.2 Telephone conversations | | | | | |
| | 1.3 Business news on television | | | | | |
| | 1.4 Business news on radio | | | | | |
| | 1.5 English workshop | | | | | |
| | 1.6 Business presentation in class | | | | | |
| | 1.7 General news on television | | | | | |
| | 1.8 General news on radio | | | | | |
| | 1.9 Classroom lecture | | | | | |

| No. | Needs in Studying English | Level of needs | | | | |
|-----------|--------------------------------------|----------------|----------|----------|----------|----------|
| | | | | | | |
| | 1.10 Other (Please specify) | | | | | |
| | 1.10.1 _____ _____ _____ | | | | | |
| | 1.10.2 _____ _____ _____ | | | | | |
| | 1.10.3 _____ _____ _____ | | | | | |
| 2. | Speaking | 5 | 4 | 3 | 2 | 1 |
| | 2.1 Face to face conversation | | | | | |
| | 2.2 Telephone conversations | | | | | |
| | 2.3 Business meeting | | | | | |
| | 2.4 Business training | | | | | |
| | 2.5 English workshop | | | | | |
| | 2.6 Business presentation in class | | | | | |
| | 2.7 Public speaking | | | | | |
| | 2.8 Speaking in informal party | | | | | |
| | 2.9 Leaving a message over the phone | | | | | |
| | 2.10 Other (Please specify) | | | | | |
| | 2.10.1 _____ _____ _____ | | | | | |
| | 2.10.2 _____ _____ _____ | | | | | |
| | 2.10.3 _____ _____ _____ | | | | | |
| 3 | Reading | 5 | 4 | 3 | 2 | 1 |
| | 3.1 Academic documents and textbooks | | | | | |

| No. | Needs in Studying English | Level of needs | | | | |
|----------|--|----------------|----------|----------|----------|----------|
| | | | | | | |
| | 3.2 Business information on websites | | | | | |
| | 3.3 E-mail correspondence | | | | | |
| | 3.4 English business newspapers | | | | | |
| | 3.5 English business magazines | | | | | |
| | 3.6 University bulletin | | | | | |
| | 3.7 Advertisement classified | | | | | |
| | 3.8 Cards on different occasions i.e. Congratulation, condolence, invitation | | | | | |
| | 3.9 Notice on board | | | | | |
| | 3.10 Other (Please specify) | | | | | |
| | 3.10.1 _____ _____ _____ | | | | | |
| | 3.10.2 _____ _____ _____ | | | | | |
| | 3.10.3 _____ _____ _____ | | | | | |
| 4 | Writing | 5 | 4 | 3 | 2 | 1 |
| | 4.1 Academic reports | | | | | |
| | 4.2 Handouts for business presentation | | | | | |
| | 4.3 Personal letters | | | | | |
| | 4.4 E-mail correspondence | | | | | |
| | 4.5 Business correspondence | | | | | |
| | 4.6 Fill in forms | | | | | |
| | 4.7 Resume | | | | | |
| | 4.8 Resume | | | | | |
| | 4.9 Summary | | | | | |

| No. | Needs in Studying English | Level of needs | | | | |
|------------|----------------------------------|-----------------------|--|--|--|--|
| | 4.10 Other (Please specify) | | | | | |
| | 4.10.1 _____ _____ _____ | | | | | |
| | 4.10.1 _____ _____ _____ | | | | | |
| | 4.10.1 _____ _____ _____ | | | | | |