

**Independent Study : Satisfaction of the People toward the Police Patrol
System : A Case Study of Phuping Police Station**

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Abstract

The purpose of this study is to study the people satisfaction in the police patrol system, using Phuping Police Station as a case study. The study is mainly emphasized on various factors affecting community's satisfaction, in order to identify ways and means for improving the patrol arrangement and finding more appropriate patrol system which could satisfy people the most. The data are collected through questionnaires from 298 people, mostly female, between 20-25 years old, with bachelor degree background or studying for bachelor degree. Their types of residence are private home, dormitories, and condominiums, most of which located near government offices, and each has about 3-5 members.

The finding are : most people have some understanding about police patrol; they feel that the area covered by Phuping Police Station is about appropriate size; they feel safe and comfort when they see the patrol nearby their residences; the patrol arrangement should be 4 shifts per day, should be increased at night, and their main duty is crime prevention.

For each type of patrols, for car patrol there should be 2-5 cars, for motor-bike patrol should be more than 5. Each patrol should have at least 2 men, and commanding officers should accompany the patrols from time to time. What the people want from the car and motor-bike patrol are as follows : the patrol should immediately go to the scene of trouble as soon as being notified; they should dress properly and have good human relations; they should concentrate on the area and period of time of which there are frequent crimes. For foot patrol, each shift should have 5 men, dress properly and have good human relations. They should attend to the trouble scene as soon as being notified. From time to time, they should get acquainted with the people and exchange information with them. Also, they should concentrate on the area and period of time of which there are frequent crimes.