

**A NEEDS ANALYSIS SURVEY OF THE BUSINESS DEVELOPMENT
DEPARTMENT OF DHL (THAILAND) CO., LTD.**

NATTAPHOL WATTANAMONGKOL

Advisor: Asst. Prof. Siripen Sutharaj

**A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF
THE REQUIREMENTS FOR THE DEGREE OF
MASTER OF ARTS
IN
TEACHING ENGLISH AS A FOREIGN LANGUAGE
LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY
BANGKOK, THAILAND
MARCH 2010**