

## Abstract

The study of “Development of Social Services for the Disabilities of Ministry of Social Development and Human Security” has an objective to study the features of social services for the disabilities of the Ministry of Social Development and Human Security that rendering social services for the disabilities and study the problems of the services of social services for the disabilities and study the guidelines of social development for the disabilities. Concerning the methodology of study, the research of the features of the social services for disabilities of the Ministry of Social Development and Human Security has been conducted by a method of survey. The target group of the study are government officials who working for the Ministry of Social Development and Human Security in 7 agencies. The group samples are 208 people. While the tools of the study are questionnaires, data analysis by percentage, mean value, S.D. Value, t-test, f-test. The results of the study are as follows.

The features of social services to the disabilities of Ministry of Social Development and Human Security can be divided into 3 areas ; namely policy, the principle of good services, the capacity of administration. In general, regarding the 3 areas, they are evaluated at high rate, especially the principle of good services are evaluated at the highest level in terms of time consuming and based on the principle of facilitation , the principle of being considerate of the disabilities, and the principle of one-stop services. While the results of the study at operational level regarding the agency’s capacity of rendering social services are also evaluated at high rate, for instance ; registration of the disabilities, counselling service, supporting with the family allowance. Nonetheless, the social services to the disabilities that are less practical are providing the interpreters with manual sign language for the disabilities.

As the suggestions for the agencies which belong to Ministry of Social Development and Human Security, they should encourage the disabilities to make an access to their deserved rights according to the National Act of Promotion and Development for the Disabilities’ Quality of Life B.E. 2550. They should promote the community to participate in assisting other residents in the community. Furthermore, they also should promote and elaborate on rendering the proactive social services for the disabilities. Moreover, they should allocate enough budget to assist the disabilities and should also educate or train their personnel to prepare for rendering social services to the disabilities in each category.