4

:

8

1. (descriptive statistics) (frequency) (percent)

2. (arithmetic mean) (standard deviation)

3. (*t*-test) 2 (independent *t*-test)

4. (Pearson’s product moment correlation coefficient)

5. (factor analysis)

1

(Kaiser-Meger-Olkin--KMO) Bartlett's Test of Sphericity

2 (Principal Component Analysis--PCA)

(factor rotation) varimax

6.

7. (path analysis)

(ADM)

10

/

(ADM) 4

8.

1

(N = 521)

	234	44.90
	287	55.10
31	11	2.10
31-45	57	10.90
46-60	226	43.40
61-75	192	36.90
75	35	6.70
	85	16.30
	281	53.90
	92	17.70
	28	5.40
	35	6.70
	204	39.20
	63	12.10
/ / .	68	13.10
/ / .	56	10.70
	110	21.10
	14	2.70
	6	1.20

1 ( )

	119	22.80
	115	22.10
	50	9.60
	37	7.10
(	200	38.40
)		
	322	61.80
	199	38.20
	275	52.80
	106	20.30
	41	7.90
	53	10.20
	22	4.20
	9	1.70
	15	2.90
/	99	19.00
	46	8.80
	174	33.40
	182	34.90
(	20	3.80
)		

1 ( )

1	205	39.30
2	177	34.00
3	90	17.30
4	25	4.80
5	16	3.10
6	4	0.80
7	3	0.60
10	1	0.20

1

521

234 44.90 287

55.10

521

46 60 226 43.40

61-75 192 36.90

521 282 53.90

92 17.70

521 204

39.20 110 21.10

521

( )

129

200 38.40 119
22.80

521
322 61.80
199
38.20

521 275 52.80
106
20.30

521
182 34.90
174 33.40

521
1 39.30
2 34.00
2.04

2

(*n* = 521)

	(*n* = 322)		(*n* = 199)	
	$\bar{X}$	*SD*	$\bar{X}$	*SD*
	6.22	0.74	6.04	0.79
	5.83	0.97	5.68	0.82
	5.89	0.94	5.62	0.87
	5.83	0.94	5.61	0.80
	5.94		5.73	

2

6.22 0.74

5.83

0.97

5.89 0.94

5.83

0.95

5.94

6.04 0.74

5.69

0.82

5.62 0.87

5.61

0.80

5.73

2

3

(n = 521)

	(*n* = 322)		(*n* = 199)	
	$\bar{x}$	*SD*	$\bar{x}$	*SD*
	5.57	0.89	5.35	0.79
	5.69	0.95	5.52	0.74
	5.78	0.85	5.85	080
	5.68		5.57	

3

5.57 0.89

5.69

0.95

132

5.78 0.85

5.68

5.35 0.79

5.52 0.74

5.85

0.80

5.57

3

4

(n = 521)

	(n = 322)		(n = 199)	
	$\bar{x}$	*SD*	$\bar{x}$	*SD*
	5.50	1.07	5.07	0.91
	5.58	0.95	5.60	0.82
/	6.06	0.88	6.04	0.78
	5.71		5.57	

4

5.50 1.07

5.58

0.95 /

6.06 0.88

5.71

5.07 0.91

5.60

0.82 /

6.04 0.78

5.57

4

/

/

5

(*n* = 521)

	(*n* = 322)		(*n* = 199)	
	$\bar{x}$	SD	$\bar{x}$	SD
	6.06	0.81	5.83	0.96
	5.45	1.14	4.21	0.72
	5.94	1.02	5.64	0.91
	6.40	0.78	6.01	0.79
	5.97		5.42	

5

6.06 0.81

5.45

1.14

5.94 1.02

6.40

0.78

5.97

5.83 0.96

4.21

135

0.72

5.64 0.91

6.01

0.79

5.42

5

6

	N	$\overline{X}$	*SD*	*t*	*df*	*p*-value
1.		.				
	322	6.22	0.74	2.62	519	0.009**
	199	6.04	0.79			
2.						
	322	5.83	0.97	1.80	519	0.073
	199	5.68	0.82			
3.						
	322	5.89	0.94	3.32	519	0.001***
		5.62	0.87			
4.						
	322	5.83	0.95	2.69	519	0.007**
	199	5.61	0.80			
	322	5.94	0.81	2.98	519	0.003**
	199	5.73	0.69			

*p < 0.05 ** p < 0.01 ***p < 0.001

6

1.

0.01

2.

0.01

3.

0.01

4.

0.01

5.

0.01

0.01

0.01

7

	N	$\bar{X}$	*SD*	*t*	*df*	*p*-value
1.		.				
	322	5.50	0.89	3.04	456.69	0.002**
	199	5.35	0.79			
2.						
	322	5.69	0.95	2.25	491.99	0.025*
	199	5.52	0.74			
3.						
	322	5.79	0.86	-0.89	519	0.372
	199	5.85	0.80			
	322	5.68	0.78	1.18	491.01	0.073
	199	5.57	0.61			

*p < 0.05 **p < 0.01

7

1.

0.01

2.

0.01

3.

0.01

4.

0.01

0.01

0.01

8

	N	$\overline{X}$	*SD*	*t*	*df*	*p*-value
1.		.				
	322	5.50	1.07	4.77	469.18	0.000***
	199	5.08	.91			
2.						
	322	5.58	0.95	-0.26	519	0.799
	199	5.60	0.82			
3. /						
	322	6.06	0.88	0.29	519	0.770
	199	6.04	0.78			
	322	5.71	0.84	2.22	505.73	0.027*
	199	5.57	0.61			

*p < 0.05 **p < 0.01 ***p < 0.001

8

1.
0.01

2.
0.01

3. /
0.01

4.

0.01

/

0.01

0.01

9

	N	$\overline{X}$	*SD*	*t*	*df*	*p*-value
1.						
	322	6.06	0.81	2.84	368.89	0.005**
	199	5.83	0.96			
2.						
	322	5.45	1.14	15.27	518.66	0.000***
	199	4.21	0.72			
3.						
	322	5.94	1.02	3.41	519	0.001**
	199	5.64	0.91			
4.						
	322	6.40	0.78	5.64	519	0.000***
	199	6.01	0.79			
	322	5.97	0.75	8.47	519	0.000***
	199	5.42	0.65			

*p < 0.05 **p < 0.01 ***p < 0.001

141

9

1.

0.01

2.

0.01

3.

0.01

4.

0.01

5.

0.01

0.01

10

(n = 521)

	(*n* = 322)		(*n* = 199)	
	r	*p*-value	*r*	*p*-value
	0.78**	0.000	0.71**	0.000
	0.73**	0.000	0.68**	0.000
	0.76**	0.000	0.73**	0.000

**Correlation is significant at the 0.01 level (2-tailed).

0.01 0.78 0.73 0.76

0.01 0.71

0.73

0.01 (0.68)

11

1	0.69(**)	0.62(**)	0.64(**)
	1	0.69(**)	0.67(**)
		1	0.83(**)
			1

**Correlation is significant at the 0.01 level (2-tailed).

0.01 (r = 0.69)

0.01 (r = 0.62)

0.01 (r = 0.64)

0.01 (r = 0.69)

0.01 (r = 0.68)

0.01 (r = 0.83)

12

	1	0.57(**)	0.50(**)
		1	0.57(**)
			1

**Correlation is significant at the 0.01 level (2-tailed).

0.01 (r = 0.57)

0.01 (r = 0.50)

0.01 (r = 0.57)

13

/

			/
		0.49(**	0.41(**
		1	0.62(**)
/			1

**Correlation is significant at the 0.01 level (2-tailed).

/

0.01 (r = 0.49)

/

0.01 (r = 0.41)

/

0.01 (r = 0.62)

14

	1	0.45(**)	0.66(**)	0.57(**)
		1	0.41(**)	0.40(**)
			1	0.56(**)
				1

**Correlation is significant at the 0.01 level (2-tailed).

0.01 (r = 0.45)

0.01 (r = 0.66)

0.01 (r = 0.57)

0.01 (r = 0.41)

0.01 (r = 0.40)

0.01 (r = 0.56)

(Factor Analysis)

4

(eigenvalue) 1 factor loading 0.30

( )

1

(Kaiser-Meger-Olkin--KMO) Bartlett's Test of Sphericity

2 (Principal Component Analysis--PCA)

varimax

15

KMO

Bartlett's Test of Sphericity

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.956
Bartlett's Test of Sphericity	Approx. Chi-Square	15767.23
	df	903
	Sig.	.000

1 15 KMO = .956 0.5 1

Bartlett's .001

(items)

RX01 ( )

RX02 ( )

RX03 ( )

RX04 ( )

RX05 ( )

RX06 ( )

RX07 ( )

RX08 ( )

RX09 ( )

RX10 ( )

RX11 ( )

RX12 ( )

RX13 (
)
RX14 ( )
RX15 ( )
RX16 ( )
CEN01 (
)
CEN02 ( )
CEN03 ( )
CEN04 ( )
CEN05 ( )
CEN06 ( )
CEN07 ( )
CEN08 ( )
CEN09 ( )
CEN10 ( )
CEN11 ( )
CEN12 ( )
CEN13 ( )
CEN14 ( )
CEN15 ( )
ORG01 ( )
ORG02 ( )
ORG03 ( )
ORG04 ( )
ORG05 ( )
ORG06 ( )

ORG07 ( )
ORG08 ( )
ORG09 ( )
ORG10 ( )
ORG11 ( )
ORG12 (
)

2 (Principal Component Analysis, PCA)
varimax Factor loading

16

Factor *(Total Variance Explained)*

Component	Initial Eigenvalues			Rotation Sums of Squared Loadings(a)		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	18.182	42.283	42.283	6.865	15.966	15.966
2	2.502	5.819	48.102	4.032	9.377	25.343
3	2.137	4.969	53.072	3.786	8.805	34.148
4	1.630	3.790	56.862	3.565	8.290	42.438
5	1.245	2.896	59.758	3.326	7.735	50.173
6	1.161	2.700	62.457	3.110	7.232	57.406
7	1.123	2.613	65.070	2.662	6.190	63.595
8	1.020	2.372	67.442	1.654	3.846	67.442

17

Factor 1 rx11, rx13, rx14, rx15, rx10, rx12, rx09, rx16, cen01 cen02 Factor loading

Factor 2 rx03, rx01, rx04 rx02 Factor loading

Factor 3 cen12, cen13, cen14, cen15 cen11 Factor loading

Factor 4 rx06, rx05, cen10, rx07, rx08, cen09 cen08 Factor loading

Factor 5 org12, org11, org10, org09, org06, org07, org05 org08 Factor loading

Factor 6 org03, org02, org04 org01 Factor loading

Factor 7 cen04, cen03 cen05 Factor loading

Factor 8 cen06 cen07 Factor loading

16 Factor

Factor 8 67.44 Factor 1 (, treatment guideline, TG) 15.97 Factor 2 9.38 Factor 3 8.81 Factor 4 8.29 Factor 5 / (, moral in work, MW) 7.74 Factor 6 7.23 Factor 7 6.19 Factor 8 3.85

(treatment guideline) /

(moral in work)

17 (, factor) 8

Factor loading

(treatment guideline, TG) = rx11+ rx13 + rx14 + rx15 + rx10 + rx12 + rx09 + rx16 + cen01 + cen02

(resource, RE) = rx03 + rx01 + rx04 + rx02

(environment, EN) = cen12 + cen13 + cen14 + cen15 + cen11

(teamwork, TW) = rx06 + rx05 + cen10 + rx07 + rx08 + cen09 + cen08

/ / (moral in work, MW) = org12 + org11 + org10 + org09 + org06 + org07 + org05 + org08

(knowledge management, KM) = org03 + org02 + org04 + org01

(body, BD) = cen04 + cen03 + cen05

(mental, MT) = cen06 + cen07

( )

1

(Kaiser-Meger-Olkin--KMO) Bartlett's Test of Sphericity

2 (Principal Component Analysis--PCA)

varimax

18

KMO

Bartlett's Test of Sphericity

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.956
Bartlett's Test of Sphericity	Approx. Chi-Square	10857.50
	df	903
	Sig.	.000

1 18 KMO = .956 0.50 1

Bartlett's

.001

2 (Principal Component Analysis--PCA)

varimax Factor loading

19

Factor *(Total Variance Explained)*

Component	Initial Eigenvalues			Rotation Sums of Squared Loadings(a)		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	20.158	46.878	46.878	7.829	18.207	18.207
2	2.535	5.896	52.774	5.392	12.540	30.747
3	1.672	3.889	56.663	3.650	8.489	39.236
4	1.386	3.224	59.887	3.644	8.475	47.712
5	1.219	2.834	62.721	3.489	8.114	55.826
6	1.092	2.539	65.260	3.384	7.869	63.695
7	1.072	2.494	67.754	1.745	4.059	67.754

20

Factor 1 rx11, rx15, rx14, rx10, rx13, rx12, rx09, cen01, rx16 cen02 Factor loading

Factor 2 rx04, rx02, rx03, rx01, rx06, rx07, rx05 rx08 Factor loading

Factor 3 cen04, cen03 cen05 Factor loading

Factor 4 cen12, cen14, cen13, cen11, cen15, org07 org06 Factor loading

Factor 5 org11, org10, org12, org09 org08 Factor loading

Factor 6 org03, org02, org05, org04, cen08, cen09, cen10 org01 Factor loading

Factor 7 cen06 cen07 Factor loading

19

Factor

Factor 7 67.75 Factor 1 (, treatment guideline, TG) 18.21 Factor 2 (, Readiness for treatment--RT) 12.54 Factor 3 8.49 Factor 4 8.48 Factor 5 / (, moral in work) 8.11 Factor 6 7.87 Factor 7 4.06

(treatment guideline)

(readiness for treatment) /

(moral in work)

20 (, factor)

7 Factor loading

(treatment guideline, TG) = rx11 + rx15 + rx14 + rx10 + rx13 + rx12 + rx09 + cen01 + rx16 + cen02

(readiness for treatment, RT) = rx04 + rx02 + rx03 + rx01 + rx06 + rx07 + rx05 + rx08

(body, BD) = cen04 + cen03 + cen05

(environment, EN) = cen12 + cen14 + cen13 + cen11 + cen15 + org07 + org06

/ / (moral in work, MW) = org11 + org10 + org12 + org09 + org08

(knowledge management, KM) = org03 + org02 + org05 + org04 + cen08 + cen09 + cen10 + org01

(mental, MT) = cen06 + cen07

( )

1

(Kaiser-Meger-Olkin--KMO) Bartlett's Test of Sphericity

2 (Principal Component Analysis--PCA)

varimax

21

KMO

Bartlett's Test of Sphericity

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.894
Bartlett's Test of Sphericity	Approx. Chi-Square	5703.25
	df	903
	Sig.	.000

1 21 KMO = .894 0.50 1

Bartlett's

.001

2 (Principal Component Analysis--PCA)

varimax Factor loading

22

Factor *(Total Variance Explained)*

Component	Initial Eigenvalues			Rotation Sums of Squared Loadings(a)		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	14.621	34.001	34.001	5.294	12.312	12.312
2	4.068	9.460	43.461	4.639	10.787	23.099
3	2.276	5.294	48.755	3.252	7.563	30.662
4	1.850	4.303	53.059	3.163	7.355	38.017
5	1.640	3.813	56.872	3.093	7.192	45.210
6	1.454	3.380	60.252	3.090	7.185	52.395
7	1.312	3.050	63.302	2.677	6.226	58.621
8	1.200	2.791	66.094	2.559	5.951	64.571
9	1.174	2.731	68.825	1.829	4.253	68.825

23

Factor 1 rx09, rx10, rx11, rx12, rx13, rx14, rx15, rx16, cen01 cen02 Factor loading

Factor 2 rx01, rx02, rx03 rx04 Factor loading

Factor 3 cen11, cen12, cen13, cen14 cen15 Factor loading

Factor 4 rx05, rx06, rx07 rx08 Factor loading

Factor 5 org05, org06, org07, org09, org10, org11 org12 Factor loading

Factor 6 cen08, cen09, cen10 org08 Factor loading

Factor 7 org01, org02, org03 org04 Factor loading

Factor 8 cen03, cen04 cen05 Factor loading

Factor 9 cen06 cen07 Factor loading

22

Factor

Factor 9 68.83 Factor 1 (, treatment guideline) 12.31 Factor 2 10.79 Factor 3 7.56 Factor 4 7.36 Factor 5 / (, moral in work) 7.19 Factor 6 (attention) 7.19 Factor 7 6.23 Factor 8 5.95

Factor 9 4.25

(treatment guideline) /

(moral in work) (Attention-AT)

23 (, factor) 9

Factor loading

(Treatment Guidelin--TG) = rx09 + rx10 + rx11 + rx12 + rx13 + rx14 + rx15 + rx16 + cen01 + cen02

(Resource--RE) = rx01 + rx02 + rx03 + rx04

(Environment--EN) = cen11 + cen12 + cen13 + cen14 + cen15

(Teamwork--TW) = rx05 + rx06 + rx07 + rx08

/ / (moral in work, MW) = rg05 + org06 + org07 + org09 + org10 + org11 + org12

(Attention-AT)=cen08+cen09+cen10+org08

(Knowledge management-KM)=org01+org02+org03+org04

(Body--BD) = cen03 + cen04 + cen05

(Mental--MT) = cen06 + cen07

24

KMO *Bartlett's Test of Sphericity*

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.913
Bartlett's Test of Sphericity	Approx. Chi-Square	4948.514
	df	120
	Sig.	.000

1 24 KMO = .913 0.50 1

Bartlett's .001

(items)

(ADM)

ADM01 ( )

ADM02 ( )

ADM03 ( )

ADM04 ( )

ADM05 ( )

ADM06 ( )

ADM07 ( )

ADM08 ( )

ADM09 ( )

ADM10 ( )
ADM11 ( )
ADM12 ( )
ADM13 ( )
ADM14 ( )
ADM15 ( )
ADM16 ( )

2 (Principal Component Analysis, PCA)
varimax Factor loading

25

Factor *(Total Variance Explained)*

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	7.233	45.204	45.204	7.233	45.204	45.204
2	1.599	9.992	55.196	1.599	9.992	55.196
3	1.216	7.599	62.796	1.216	7.599	62.796
4	1.095	6.842	69.638	1.095	6.842	69.638

26

Factor loading (Rotated Component Matrix)

Item	Descriptor	Factor I	Factor II	Factor III	Factor IV
ADM14		.858			
ADM15		.841			
ADM16		.794			
ADM13		.765			
ADM04			.781		
ADM03			.753		
ADM02			.736		
ADM01			.661		
ADM05			.580		
ADM09				.828	
ADM10				.794	
ADM12				.731	
ADM11				.649	
ADM07					.750
ADM08					.748
ADM06					.549

26

Factor 1 ADM14, ADM15, ADM16 ADM13 Factor loading

Factor 2 ADM04, ADM03, ADM02, ADM01 ADM05 Factor loading

Factor 3 ADM09, ADM10, ADM11 ADM12 Factor loading

Factor 4 ADM07, ADM08 ADM06 Factor loading

26 Factor Factor 4

69.64 Factor 1 20.64 Factor 2 19.53 Factor 3 19.32 Factor 4 10.15

(1) (2) (3) (4)

69.64 1 20.64 2 19.53 3 19.32 4 10.15

= faith = ADM14 + ADM15 + ADM16 + ADM13

= time = ADM04 + ADM03 + ADM02 + ADM01 + ADM05

= result = ADM09 + ADM10 + ADM11 + ADM12

= access = ADM07 + ADM08 + ADM06

(multiple regression analysis) (stepwise)

1.

(ADM)

2.

( )

27

(N = 521)

( )	B	*Std.* Error.	Standardized Coefficients Beta	*t*	*p*
	5.758	0.020		285.865	0.000
(RE)	0.297	0.020	0.392	14.716	0.000
(TG)	0.296	0.020	0.390	14.660	0.000
/ / (MW)	0.232	0.020	0.306	11.484	0.000
(KM	0.19	0.02	0.26	9.82	0.00
(EN)	0.188	0.020	0.248	9.310	0.000
(TW)	0.175	0.020	0.232	8.704	0.000
(MT)	0.141	0.020	0.187	7.011	0.000
(BD)	0.109	0.020	0.143	5.391	0.000

R^2 = .638 Adjusted R^2 = .632 *p = .05 **p = .01

* 0.05 ** 0.01

27 t Sig. 0.05

B +

0.05

/ /

27 63.80 36.20

ADM

63.80

(regression equation)

ADM = 5.758 + .297RE + .296(TG) + .232(MW) + .198(KM) + .188(EN) + .175(TW) + .141(MT) + .109(BD)

ADM

RE

TG ( )

MW / / (

)

KM

EN

TW

MT

BD

B

27

( )

28

(N = 322)

( )	B	Std. Error.	Standardized Coefficients Beta	*t*	*p*
(Constant)	5.965	0.024		244.677	0.000
(TG)	0.318	0.024	0.426	13.006	0.000
(RT)	0.314	0.024	0.421	12.843	0.000
/ / (MW)	0.227	0.024	0.304	9.290	0.000
(EN)	0.227	0.024	0.304	9.284	0.000
(KM	0.19	0.02	0.25	7.89	0.00
(BD)	0.138	0.024	0.185	5.641	0.000
(MT)	0.102	0.024	0.137	4.178	0.000

R^2 = .663 Adjusted R^2 = .656 *p = .05 **p = .01

* 0.05

** 0.01

28 t Sig. 0.05

( )

B +

0.05

/ /

28 66.30 33.70

ADM

66.30

( )

ADM = 5.965 + .318(TG) + .314(RT) + .227(MW) + .227(EN) + .193(KM) + .138(BD) + .102(MT)

ADM

TG ( )

RT

( )

MW / / (

)

EN

KM

BD

MT

B

28

( )

29

(N = 199)

( )	B	Std. Error.	Standardized Coefficients Beta	*t*	*p*
	5.422	0.027		199.943	0.000
(RE)	0.311	0.027	0.477	11.433	0.000
/ /					
(MW)	0.199	0.027	0.305	7.305	0.000
(TW)	0.188	0.027	0.288	6.905	0.000
(EN)	0.166	0.027	0.255	6.114	0.000
(TG)	0.162	0.027	0.249	5.953	0.000
(AT	0.16	0.02	0.24	5.93	0.00
(MT)	0.120	0.027	0.185	4.429	0.000
(KM	0.09	0.02	0.15	3.63	0.00
(BD)	0.094	0.027	0.144	3.442	0.001

R^2 = .670 Adjusted R^2 = .655 *p = .05 **p = .01

* 0.05

** 0.01

29 t Sig. 0.05

( )

B +

0.05

/

/

29 67.00 33.00

ADM

67.00

( )

ADM = 5.422 + .311(RE) + .199(MW) + .188(TW) + .166(EN) +
.162(TG) + .161(AT) + .120(MT) + .099(KM) + .094(BD)

ADM

RE

MW / /

( )

TW

EN

TG ( )

AT
MT
KM
BD

B

29

(Path Analysis)

(LISREL)

30

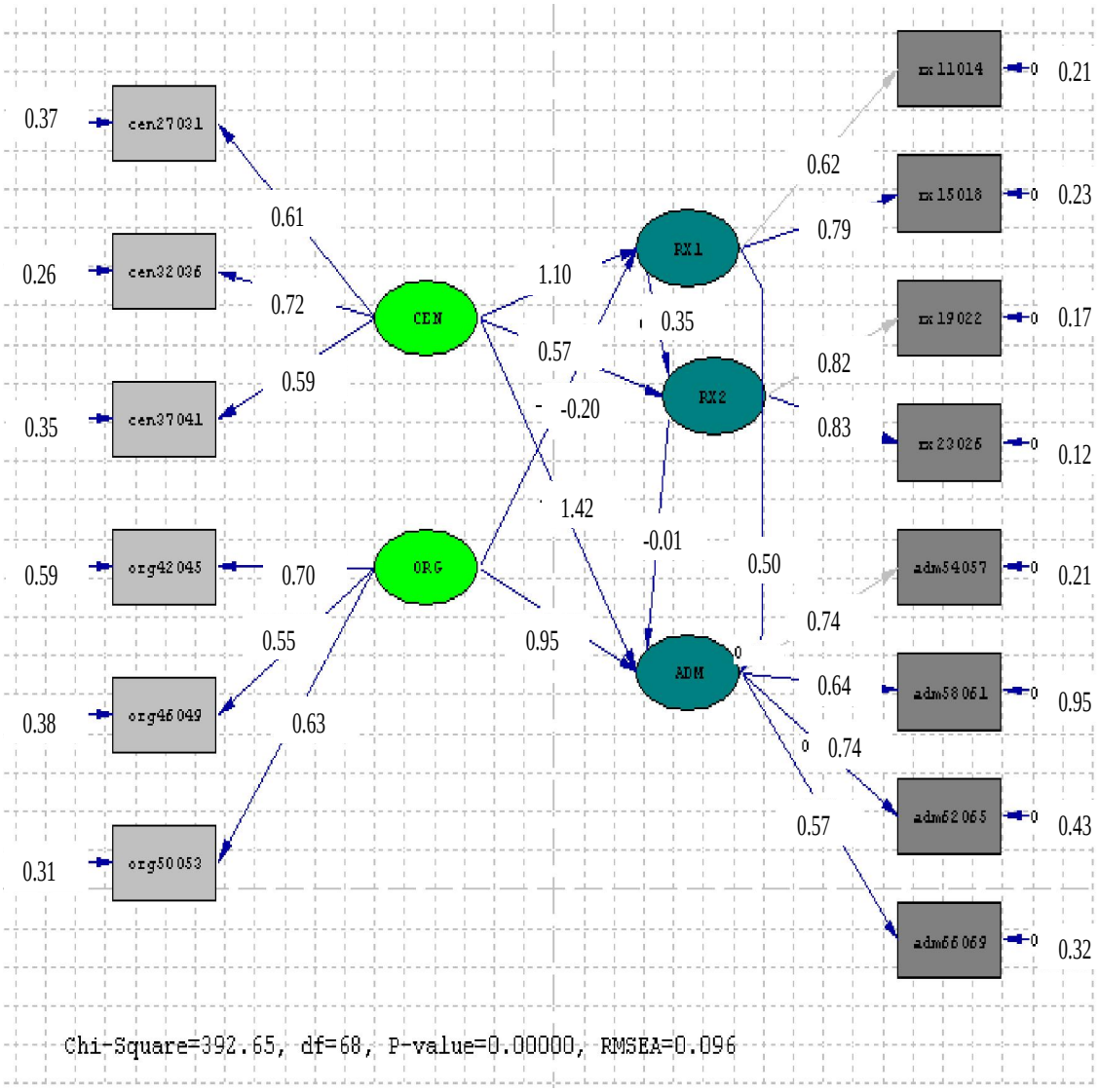
p_c p_v
(R^2)

		p_c	p_v	R^2
RX1		0.75	0.63	
	RX11014			0.65
	RX15018			0.73
RX2		0.89	0.80	
	RX19022			0.80
	RX23026			0.85
ADM		0.79	0.49	
	ADM54057			0.72
	ADM58061			0.30
	ADM62065			0.56
	ADM66069			0.50
CEN		0.73	0.48	
	CEN27031			0.50
	CEN32036			0.67
	CEN37041			0.50
ORG		0.73	0.47	
	ORG42045			0.45
	ORG46049			0.53
	ORG50053			0.56

(R^2)

	RX1	RX2	ADM
(R^2)	0.80	0.81	0.76

30 p_c
p_v (R^2)



3

( )

( )

3 ( ) (CEN, ORG, RX1 RX2) (ADM)

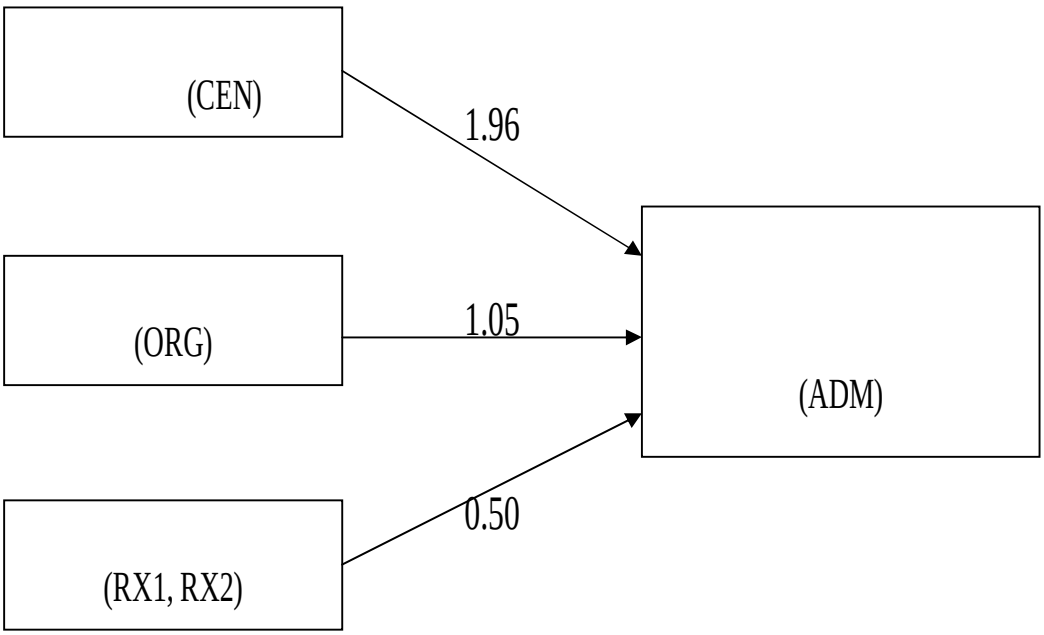
(CEN ORG)

(RX1 RX2)

(RX1
RX2)
(CEN ORG) (RX1
RX2) (ADM)
(ADM)

31

/	CEN	ORG	RX1	RX2
RX1	1.10	-0.20		
RX2	0.96	-0.07	0.35	
ADM	1.96	1.05	0.49	-0.01



4

(CEN)

(ORG) (RX1, RX2)

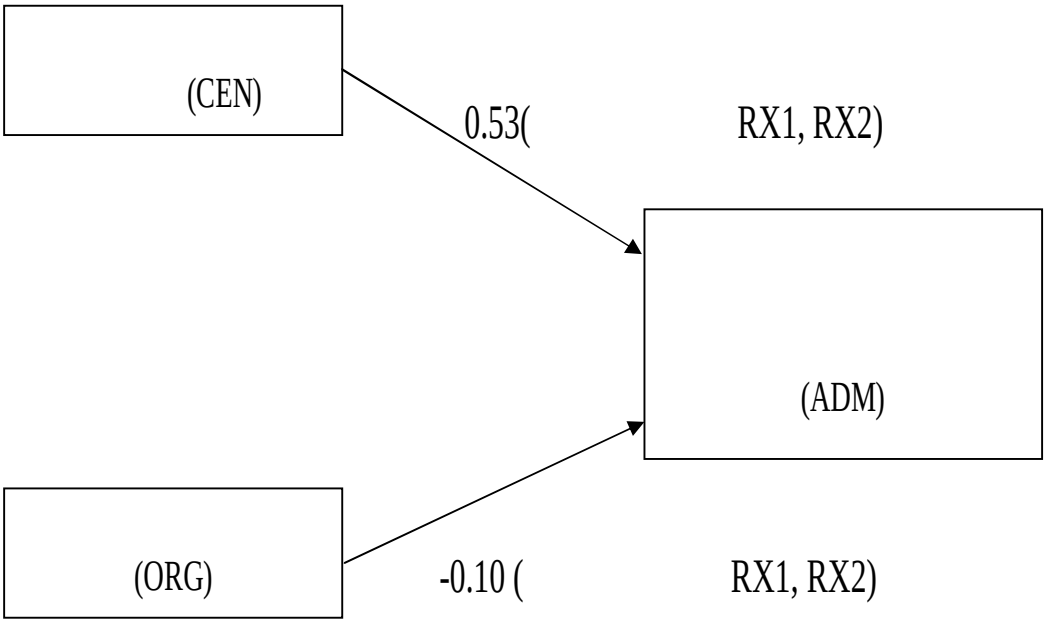
(ADM)

CEN=1.96 ORG=1.05

RX1, RX2 =0.50

32

/	CEN	ORG	RX1	RX2
RX1				
RX2	0.38	-0.07		
ADM	0.53	-0.10	0.00	



5

(CEN)

(ADM) RX1, RX2
0.53 (ORG)
(ADM)
RX1, RX2 -0.10

521 125

(Aday & Andersen, 1975)

33

		( )	( )	( )	( )	( )	( )
1.	(Convenience)	-	-	-	-	12	25
-		7	12	-	-	-	-
-		34	-	-	-	-	-
-		-	-	11	-	-	-
-		-	-	14	5	-	-
2.	(Coordination)	-	-	-	-	29	31
-		18	-	-	-	-	-
3.	(Courtesy)	-	-	-	-	28	42
4.	(Medical information)	33	27	-	-	-	-
-		39	35	-	-	-	-
-		-	-	-	-	24	15
5.	(Quality of care)	-	-	-	-	-	-
-		-	-	-	-	66	35
-		-	-	-	-	70	31
-		-	-	-	-	41	28
6.	(Cost of medical care)	-	-	-	-	-	-
-		-	31	-	-	-	-

33 (1)
7 5.60 12
9.60 34
27.20 (2)
18 14.40 (3)

33

26.40 27 21.60 (4)

39 31.20 35

28.00 (5) 31 24.80

(1) 11

8.80 (2) 14 11.20

5 4.00

(1)

12 9.60 25

20 (2) 29

23.20 31 24.80 (3)

28 22.40 42

33.60 (4) 24

19.20 15 12 (5)

66 52.80 35 28.00

70 56.00

31 24.80

41 32.80 28 22.40

1.

2.

( ) ( )

3.

( )

4. ( )

1.

2. ( )

( )