

Sirilux Aksornkaew 2014: People's Opinions towards Public Revenues Collection Services at Samet Sub-district Administration Organization of Mueang District, Buri Ram Province. Master of Arts (Political Science), Major Field: Political Science, Department of Political Science and Public Administration. Thesis Advisor: Miss Pirada Chairatana, Ph.D. 117 pages.

The objectives of this research were to study the people's opinions towards public revenues collection services, to study the people's knowledge of public revenues collection services, compare the that people's opinions towards public revenues collection services at Samet Sub-district Administration Organization of Mueang District, Buri Ram Province according to their personal factors and, and compare the that knowledge of public revenues collection services according to their personal factors. The sample composed 388 people's of public revenues collection services at Samet Sub-district Administration Organization of Mueang District, Buri Ram Province. The data were collected by questionnaires and analyzed by statistical software. The statistical tools used were percentage, mean, standard deviation, t-test, and One Way ANOVA. The level of statistical significance was set at 0.05.

The results of this research found that the people's opinions towards public revenues collection services at Samet Sub-district Administration Organization of Mueang District, Buri Ram Province was at high level and people's knowledge of public revenues collection services as well. The hypothesis testing revealed that people's with different personal factors did not have the difference that opinions towards public revenues collection services at Samet Sub-district Administration Organization of Mueang District, Buri Ram Province and people's with different personal factors did not have the difference that knowledge of public revenues collection services.

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Student's signature

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Thesis Advisor's signature