

## Abstract

The purposes of this research were to study about characteristic, to examine relationship between Temperament, Personality types on Spiritual Intelligence Theory, Job Satisfaction and Environment in the Workplace of Marketing Officers in Financial Institute of Ministry of Finance in Bangkok and to make the prediction equation to Temperament.

The samples of this study were 118 marketing officers who are responsible for credit field in financial institute of Ministry of Finance in Bangkok. The measurement instruments used in this study were personal data, Environment in the Workplace, Temperament, Personality types on Spiritual Intelligence Theory and Job satisfaction questionnaires. Statistical analysis tools which were used in this study as follows: frequency, mean, percentage, standard deviation, Pearson's correlation coefficient, t-test, One Way ANOVA, Least Significant Difference (LSD) and Stepwise Multiple Regression Analysis were used. The study's conclusion was as follows:

1. Marketing officers have slightly high pleasure (+P), moderately high arousal (+A) and dominance (+D). Basic emotions of marketing officers are moderately high exuberant (+P+A+D) and hostile (-P+A+D).

They have high balance for all 6 personality types on spiritual intelligence theory.

They have high job satisfaction with work itself, supervision and co-worker. job satisfaction with pay and promotion opportunity are moderate.

Concerned environment in the workplace (technology data, cleanness and temperature) have controlled by Occupational health & Safety management system for every sectors and branches. However, marketing officers who work in different sector or branch, their dominance are different. Officers in smaller sector or branch have more dominance than bigger sector or branch. Nevertheless, pleasure and arousal of temperament are not different.

2. The study results of 6 personality types on spiritual intelligence theory were positively low and moderate correlated with temperament whereas relationship between Artistic personality types on spiritual intelligence theory with dominance are not found.

The relationship between job satisfaction and temperament were as follows:

2.1 Relation between job satisfaction with work itself and all of temperament was positive.

2.2 Relation between job satisfaction with pay and pleasure of temperament was positive.

2.3 Relation between job satisfaction with promotion opportunity and pleasure and dominance temperament was positive.

2.4 Relation between job satisfaction with supervision and arousal of temperament was positive.

All of them are low and moderate correlation.

2.5 Relation between job satisfaction with co-worker and all of temperament was not found.

3. Personality types on spiritual intelligence theory, job satisfaction and environment in the workplace could predict 34-50 percentage of temperament.