

Title : Morale and Job Satisfaction of Officials of the  
land Transportation Department Concerning Their Public  
Service : A Case Study of The Grade 1-5 Officials of  
The Motor Vehicle Registration Office

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The purpose of the thesis was to study the morale and job satisfaction of the officials of grade 1-5 of the Motor Vehicle Registration Office in order to know the factors that effect their morale and job satisfaction. Concerning the method used in study 210 questionnaires were sent to the officials in the Motor Vehicle by using systematic random sampling and only 177 answers were returned or 84.28 percentage. The data were processed through the SPSS/pc+ program. The statistical application of the study was made in percentage, t-test and ANOVA.

The results of this study are that the majority of the officials of grade 1-5 of the Motor Vehicle Registration Office were women more than men, age between 25-30 years old, vocational graduated school level , working experience between 3-6 years, and income of lower 4,500 bath/ month. When compare the morale and job satisfaction of the officials by sex, age, length of service, education and salary, male officials are more satisfied to their services than female officials ; the level of

significance is determined at .05. However, when compare by age, length of service, education and salary, the officials of the same office have their morale and job satisfaction with no difference between the two sexes.

It has been found out that the grade 1-5 officials of the Motor Vehicle Registration Office have morale and job satisfaction at high level. They feel that they are treated equally and nicely among the officials by their superiors. They are of the opinion that they have security of work and opportunity of promotion.