Title : Problems on Implementation of Authority : A case Study

of Metropolitan Waterworks Authority.

By : Charoen Tiawattananont.

Degree : Master of Business Administration

Major Field: Personnel Administration

Union.

Thesis Advisor: \_\_\_\_ Pricha Hongskrailus

(Assoc Prof. Dr.Pricha Hongskrailers)

This research was to investigate the problems on employing the problems on implementation of authority in Metropolitan Waterworks Authority (MWA) factors concerning employing in the administrative power and the roles of the State Enterprise Official Association (EOA) to employing in the administrative power of Matropotistan Water Works Authority were also studied.

Questionnaire and interviewed were employed as data collecting instruments. The sample were composed of 200 MWA officials responding to the Questionnaire and 20 memvers of EOA. There were only 138 MWA officials who responded to the questionnaire which were 10 percent of all the officials. Those who were interviewed were 75 percent of all the association members.

The results of the study showed that problems on implementation of authority did not occured from organization and commanding line but from the lack of officials, understanding on their for new recruit officials. Lack of negotiation between the subordinates and new superiors for making understanding on job dercription and commanding line was another issue. Communication between subordinates and their superiors was done officially, either calling for personal or team meeting of written command. Follow up was done by most of the superiors after giving command only 20.3 percent of them didn't do the follow up. The results from reviewing the association number showed that association play low role in intervening of the implementation authority. This was decreasing when comparing to the past. When it was the name of the labor