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PANIDA VOTANANG : THE SATISFACTION OF SUBDISTRICT HEALTH PERSONNEL ON PUBLIC HEALTH SUPERVISION SYSTEM : A CASE STUDY OF RATCHABURI PROVINCE. THESIS ADVISORS : SOMMAI WANSORN, B.Sc. (Hon.), M.Ed., M.A., C.A.S., POOLSAK PUMVISES, B.Sc. (Hon.), M.P.H., CHART JUMNUCH, B.Ed., M.Ed., Ed.D., 149 p. ISBN 974 - 663 - 445 - 3

The purposes of this research were to study the level of satisfaction and factors associated with these levels held by subdistrict health personnel concerning the public health supervision system. This was a case study of Ratchaburi province. A simple random sampling was employed to get 383 subdistrict health personnel in Ratchaburi province and the data were collected by using questionnaires. The data were analysed by descriptive statistics ; percentage, arithmetic mean, standard deviation, means of variances and stepwise multiple regression analysis.

The research results revealed that the subdistrict health personnel presented moderate level of satisfaction on public health supervision system. The factor of training experience was significantly related to the level of satisfaction with public health supervision system at 0.05 level. The usefulness of the supervision, readiness of supervisors, supervision model and human relations were significantly related to the level of satisfaction at 0.01.

Stepwise multiple regression revealed that the readiness of supervisors, supervision model, usefulness of supervision and training experience were able to predict satisfaction at 69.30%. Human relations had the greatest predictive power.

These research results recommend that the administrators should pay attention to the criteria and characteristics in selecting the supervisors and the preparation of readiness to be supervisors. The supervisors at provincial and district levels should have continuation of knowledge competency development, joint supervisors planning sessions and take care of the problems and needs of the supervisees into the training curriculum development for the health personnel at the subdistrict level.