## Abstract

This thesis aims to study the problem of the system of local government appeal complaint, problems and solutions, including the potential impact of implementation guidelines to resolve such deployment. The key objective is to serve justice for local officials in order to comply with the Constitution of the Kingdom of Thailand BE 2550, Section 288.

The current appeal system problems and complaints of civil servants have been resolved by combining the organization of Appeals for the complaint to serve specific and called the organization that Merit Systems Protection Board. The organization is considered important to enhance system integrity and to serve justice for government officials since the semi-judicial nature is an organization that is independent and neutral. The body has to consider the diagnosis has been selected by experts who have knowledge, experience in the fields and recognized in the proven appeal of the decision also officials complain directly. It also has been developed in the proceedings by reduction steps in the operation. In case of disagreement with the decision appeal, civil servants can sue the case to the Supreme Administrative Court immediately that will result in the most cases more quickly and says justice.

The study, the approach to resolve the appeal system and complaints of civil servants by applying the ethics committee to protect the system, find ways to solve this problem can be adopted to resolve the problem with the appeal of complaint to local officials as well. The establishment of Local Merit Systems Protection Board will promote the merit system in local government.

However, some problems may occur during formation of the organization such as problem of the independence of the Merit System of Local Ombudsman because local Ombudsman is part of the structure of government that may result in domination by the superior class over the possibility. Therefore isolating the local Ombudsman Ethics system as independent is recommended. Specify the personnel management system and report directly to the president of Local Merit Systems

Protection Board is desirable for that isolation. Another important problem is judgment of local Ombudsman Ethics system. If the National anti-corruption Commission data point offense under Section 91 of the Organic Law on the Anti-corruption BE 2542, which supervisors have the power to appoint or remove the accused shall punish the opinion of the Committee for Corruption Prevention and Suppression of the nation. The punishment can appeal the penalty to the Local Merit Ethics Systems Protection Board and has suggested that the board should consider the appeal of the facts and legal sides again. In case there are significant changes to the case clearly, the opinion of the Committee for Corruption Prevention and Suppression of the nation should have been resolved correctly and appropriately to give the justice for the punishment. Finally, suggested that the Merit Systems Protection Board should be also formed for government official that are different from civil servants such as police officers or teachers. This is to resolve the appeal system and officials complain of such a nature that may be different. The organization should provide the moral standards to the particular kind of government officials.